

Establishing the Foundation for a Successful Digital Future



Most critical priority

Driving change and enabling digital ambitions by providing people with new digital capabilities, investing in cloud and data management platforms to deliver high value, connecting customers to a world-class future.



How Gartner helped

Gartner experts collaborated with Powerlink in planning their future and were pivotal in the strategic planning phase including:

- **Gartner Experts:** Practical expert advice to help develop a multi-year roadmap of programs and projects targeting needed transformational foundations and modernization in ERP, cloud, GIS, data platforms and security
- **Gartner Workshops:** Benchmarking and maturity workshops supporting which high value priority areas to focus on first such as organisational change, developing an IT workforce strategy and IT culture change to support Powerlink's strategic goals
- **Gartner Research:** Research and expertise in developing a new operating model that could successfully transform the IT function and deliver the Digital Program
- **Gartner Peer Connect:** Putting PowerLink's senior management in touch with peers who have gone on the same journey before, in order to understand crucial lessons learned or critical risks that could be mitigated upfront



Business impact

With Gartner support, Powerlink had a strong long term strategic IT plan in place resulting in:

- The ability for Powerlink to adapt to the pandemic without disruption to services with the fast-tracked release of digital capabilities with remote working tools not previously available.
- During a pandemic backdrop, avoid disruption to IT projects including the complex move to the cloud from a legacy ERP and infrastructure with a full system upgrade on time, on budget and with a seamless Go-Live.
- Significantly transformed abilities to collaborate virtually across the organisation and internationally and to test emerging technologies in real-world situations.
- Increased performance and optimisation of system processes and reporting with improved system availability and efficiency with the realisation of cost savings or avoidance with the move to cloud.
- The ability to align multiple digital programs and projects to minimise change disruption and maximise benefits.

Gartner for IT



Gartner for IT delivers actionable, objective insight to executives and their team.

Our expert guidance and tools enable faster smarter decisions and stronger performance on your most critical priorities.

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- [Magic Quadrants](#)
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