

# Implementing Freight Pay and Audit for Improved Accuracy

Industry: Chemical Manufacturing



## Mission-critical priority

Implement a FP&A system to outsource freight invoice payment, and also introduce an audit process to ensure accuracy of freight bills and avoid being overcharged



## How Gartner helped

The client:

- **Through multiple rounds of interactions with Gartner Supply Chain Leadership Partner (SCLP) and experts** to evaluate pricing, value and service terms across various FP&A vendors
- **With support from Gartner**, renegotiated the fees with the existing TMS application



## Outcome

With support from Gartner for Supply Chain, the client:

- **Evaluated pricing and terms of FP&A vendors** to choose the technology that was best suited to their business
- **Identified capabilities** in existing tools that would be rendered obsolete once new processes are in place
- Renegotiated terms with existing vendors to **achieve a reduction of \$84,000** in annual fees