CSCO Mission Critical Priorities

MCPs

Define the Supply Chain AI Strategy

94% of Supply chains plan to use AI or Gen AI for decision support within the next 2 years but only 23% report having a formal supply chain AI strategy.

Journey Steps

- Define AI's Role in Supply Chain Strategy
- Identify Supply Chain Outcomes for AI Strategy
- Prioritize the AI Capabilities that Matter Most
- Build Enterprise and Ecosystem Support for AI
- Determine How AI Technologies Will be Acquired & Scaled
- Build an AI- Ready Workforce and Organization

Realize Value from AI Investments

Only **5%** of integrated AI pilots achieve measurable business impact; 95% yield no ROI

- Define How AI Investments Create Measurable Value
- Prioritize AI Investments Based on Value Potential and ROI
- Build a Governance Framework for AI Investments in Supply Chain
- Scale the Highest Value AI Investments
- Sustain AI Value Realization

Orchestrate the End-to-End Supply Chain

76% of supply chains lack a strategy that focuses on collaborating across the end-to-end supply chain

- Align on Enterprise Value of Supply Chain
- Redesign Workflows to Break Down Silos
- Upgrade Data and Tech to Enable Collaborative Decisions
- Reengineer the Supply Chain Workforce to Enable Orchestration
- Align Structures and Incentives for Cross- Enterprise Workflows
- Build Cross Enterprise and Ecosystem Relationships for Joint Value

Navigating Supply Chain Through Volatility

57% of Supply Chain Leaders rate increasing supply chain disruptions as a top three challenge

- Lead the Board & C-suite Through Supply Chain Disruptions
- Align Commercial, Finance & Supply Chain on Growth & Margin Tradeoffs
- Position the Supply Chain to Withstand & Gain From Volatility
- Restore & Maintain Operations & Profitability

© 2025 Gartner, Inc. and/or its affiliates. All rights reserved. Gartner is a registered trademark of Gartner, Inc. and its affiliates.

Gartner®