

Elevating Risk Maturity and Mitigation

Industry: Civic and Social Organizations
Revenue: US\$569M+
Employees: 1,001-5,000 employees



Mission-critical priority

To strengthen and formalize risk management by establishing clear risk appetite documentation, conducting targeted risk assessments, and embedding proactive mitigation practices to enhance resilience, ensure compliance, and support competitive advantage.



How Gartner helped

The client used:

- **Risk maturity assessment** that enabled targeted risk assessments and proactive risk mitigation practices
- **Gartner tools, and templates** to formalize risk management and develop a comprehensive risk appetite document
- **Offered expert guidance on policy and insider risk** management, helping the company mature its approach beyond just policies to actionable practices.



Outcome

With support from Gartner for Audit & Risk, the client:

- **Established a formalized risk management framework**, including the creation of a comprehensive risk appetite document and key risk indicators
- **Enhanced organizational resilience** and competitive advantage by embedding risk mitigation practices into daily operations and decision-making processes
- **Fostered a culture of continuous improvement** and cross-functional collaboration, ensuring risk management is integrated across business development

"I see it every day in the work that I do, we've really embedded it in from our initial business development through our strategy, through managing performance. And we wouldn't be as far along as we are right now without Gartner's assistance." - Jeff Jewell, Corporate Risk Officer, Endeavors