

Enhancing Internal Audit Efficiency

Company Name: Nedbank
Industry: Banking
Revenue: Approx. \$5B
Employees: 25,000+



Mission-critical priority

Enhancing the efficiency of the internal audit function to keep pace with rising stakeholder expectations and an increasingly complex, fast-moving risk landscape.



How Gartner helped

The client used:

- **Peer benchmarking** to credibly validate audit capacity, costs, and effectiveness against true peer groups.
- **Expert guidance** to refine a fit-for-purpose audit strategy and ensure alignment with industry best practice and peer expectations.
- **Peer connections** through Gartner-facilitated discussions with audit leaders navigating similar challenges for practical, real-world perspectives.



Outcome

With support from Gartner for Audit, the client:

- **Accelerated audit delivery** – Reduced research time and enabled the team to complete audits more quickly.
- **Improved functional efficiency** – Streamlined workflows using Gartner tools, insights, and ready-made frameworks.
- **Delivered faster insights** – Provided more timely assurance and updates to leadership and the board.

“To make my function much more effective and efficient, I'm leveraging all of the tools, technologies and insights coming out of Gartner. So I've got a much more efficient audit shop, and I feel much more confident that I'm benchmarked appropriately against my peers.” — Ganas Nardhamuni, Chief Internal Auditor at Nedbank