

# **About the Report**

#### What is an "emerging risk"?

Emerging risks are those that haven't significantly affected the enterprise yet but could have major impacts in the future. Their development can be unpredictable and rapid.

#### What makes the Gartner Emerging Risk Report different?

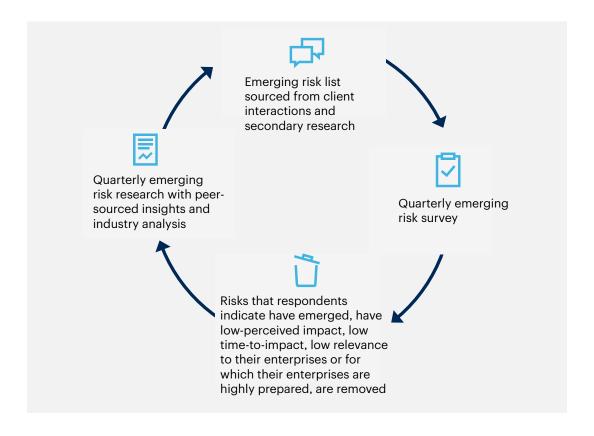
The Gartner Quarterly Emerging Risk Report compiles insights from risk management leaders, auditors and senior executives on emerging risks. Each quarter, it provides a benchmarked view of 20 emerging risks and analyzes the connections between risk events, their causes and consequences. The report also offers diagrams to simplify risk assessment and reporting, making complex scenarios easier to present to executive leaders and risk committees.

#### This abbreviated version of the report includes:

- 4Q24 emerging risk universe map
- Emerging risk misalignment and blind spots
- · Diagrams to simplify risk assessment and reporting

#### Gartner clients have access to the full report, which also includes:

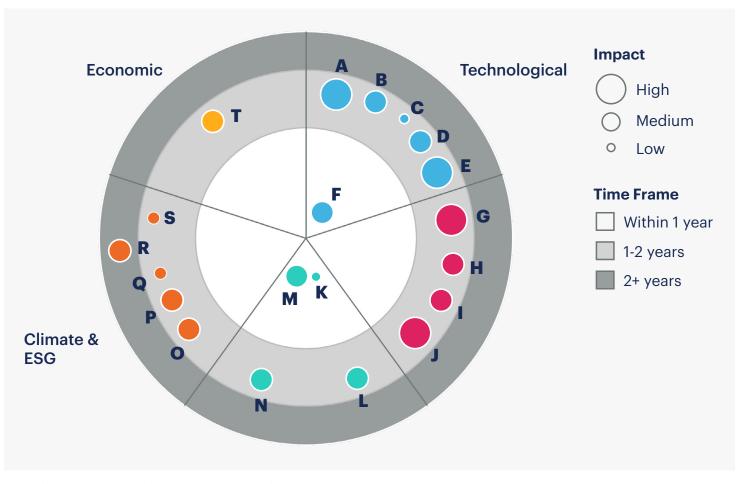
- High-risk interdependency maps
- · Amplifier risk assessment
- Potential risk opportunities
- A regional and sector-specific view of emerging risks



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# **4Q24 Emerging Risk Universe Map**

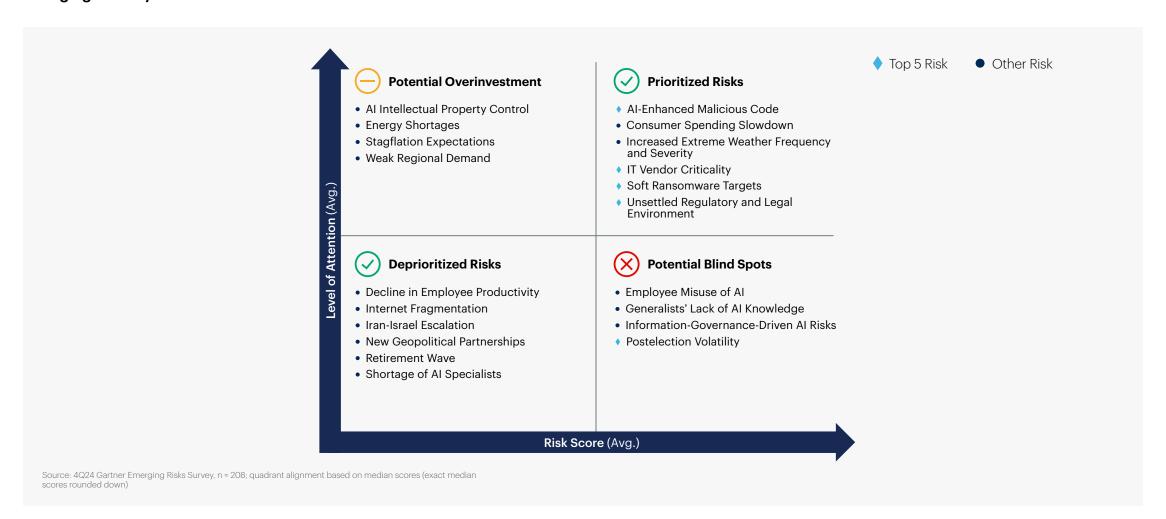
#	Risk category	Risk Name		
Α	<ul><li>Technological</li></ul>	AI-Enhanced Malicious Code		
В	<ul><li>Technological</li></ul>	Al Intellectual Property Control		
С	<ul><li>Technological</li></ul>	Internet Fragmentation		
D	<ul><li>Technological</li></ul>	Information-Governance-Driven AI Risks		
Е	<ul><li>Technological</li></ul>	IT Vendor Criticality		
F	<ul><li>Technological</li></ul>	Soft Ransomware Targets		
G	<ul><li>Economic</li></ul>	Consumer Spending Slowdown		
Н	<ul><li>Economic</li></ul>	Energy Shortages		
I	<ul><li>Economic</li></ul>	Stagflation Expectations		
J	• Economic	Weak Regional Demand		
K	<ul><li>Political</li></ul>	Iran-Israel Escalation		
L	<ul><li>Political</li></ul>	New Geopolitical Partnerships		
М	<ul><li>Political</li></ul>	Postelection Volatility		
N	<ul><li>Political</li></ul>	Unsettled Regulatory and Legal Environment		
0	<ul><li>Talent</li></ul>	Decline in Employee Productivity		
Р	<ul><li>Talent</li></ul>	Employee Misuse of Al		
Q	<ul><li>Talent</li></ul>	Generalists' Lack of Al Knowledge		
R	<ul><li>Talent</li></ul>	Retirement Wave		
S	<ul><li>Talent</li></ul>	Shortage of Al Specialists		
Т	Olimate & ESG	Increased Extreme Weather Frequency and Severity		



Note: Bubble placement within a ring does not indicate absolute time frame value. Source: 4Q24 Gartner Emerging Risks Survey, n = 208: ★ = new to emerging risk universe in 4Q24

# **Emerging Risk Misalignment and Blind Spots**

#### **Emerging Risks by Level of Attention and Risk Score**



# **IT Vendor Criticality**

The risk that overreliance or unknown reliance on third- or nth-party IT vendors may result in operational IT risk, such as outages or data loss.

#### **Root Causes**

#### **Technology and Service Market Consolidation**

IT vendors that achieve scale attain technical and cost advantages that can be passed along to customers, leading to few viable alternatives as markets mature.

#### **Unknown Concentration With a Single Vendor**

Many software-as-a-service (SaaS) vendors and other services can rely on the same services from cloud service providers, which may be unknown to end-customers.

#### **Technical Complexity of IT Services**

Organizations turn to IT vendors to manage complex services and products, enabling focus on core business and reducing need to manage complex combinations of IT vendor services.

#### **Potential Consequences**

#### **Elevated Tail Risk in IT Operations**

More widespread operational and/or customer-facing disruptions when critical IT vendors or service providers experience disruptions (though they may be rare).

#### Risk Exposure

IT Vendor Criticality

#### **Elevated Tail Risk From Third and Nth Parties**

More widespread impact to supply chain and other partners due to how many organizations rely on the IT vendor and the extent of their reliance.

#### **Secondary Impacts From Vendor Outages**

Vendor outages hold consequences beyond direct operational impacts, such as reputational or legal impacts to the organization using the vendor's service.

Source: 4Q24 Gartner Emerging Risks Survey, n = 208

#### **AI-Enhanced Malicious Code**

The increased risk of successful and high-impact cyberevents from the use of AI for malicious code generation.

#### **Root Causes**

#### **Advances in AI Tools**

While current tools may not generate novel code for attackers to use in attacks, advances in AI and AI tools could provide efficiencies or other advantages.

#### **Enhanced Vulnerability Scanning**

Autonomous AI bots could be employed to efficiently scan for vulnerabilities that could be exploited with malicious code.

#### **Automated Exploit Creation**

All could be used to automatically generate exploits for identified vulnerabilities.

## **Potential Consequences**

#### Theft, Loss or Manipulation of Enterprise Data

Attackers exfiltrate, delete or change proprietary business information, such as customer data or intellectual property.

#### **Ransomware Attacks**

Operational disruption, financial losses and reputational damage due to malicious actors encrypting systems or data, including "soft targets."

#### **IT Service Disruptions**

Operational disruption resulting from denial-of-service attacks or attacks targeting third parties that disrupt IT and business operations.

Source: 4Q24 Gartner Emerging Risks Survey, n = 208

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Risk Exposure

AI-Enhanced

**Malicious Code** 

# **Unsettled Regulatory and Legal Environment**

The risk of increasing compliance complexity or costs associated with legal and compliance matters from regulatory authority changes following court decisions and elections.

#### **Root Causes**

#### **Globally Consequential Elections**

Many recent elections have or will bring new governments into power in key economies, while more consequential elections are certain in 2025 in Europe and elsewhere.

#### **Court Decisions**

More volatile court decisions that overturn precedent alter regulatory bodies' authority, resulting in a greater range of regulatory possibilities.

#### **Greater Range of Regulatory Possibilities**

Unstable sources of regulatory authority as determined by court decisions and government appointments can increase or decrease regulatory action.

#### **Potential Consequences**

#### **Changes to Regulatory Scrutiny and Enforcement**

New administrations change the focus of regulatory enforcement or, in some jurisdictions, may effectively stop enforcing certain rules or regulations.

#### Risk Exposure

Unsettled Regulatory and Legal Environment

#### Future Increase in Legal Action in the U.S.

Competitors engage in more legal challenges to U.S. federal rulemaking under future U.S. laws, which may change industries' regulatory environments.

#### **New Regulatory Bodies Gain Prominence**

In the absence of federal, EU or international regulatory action, individual country or state regulatory authorities could step in.

Source: 4Q24 Gartner Emerging Risks Survey, n = 208

# **Postelection Volatility**

The risk of rapid change due to the inauguration of new governments (e.g., in the U.S.) and the creation of new laws and policies.

#### **Root Causes**

#### **International Reactions to New Government Policies**

Foreign governments may impose new barriers to trade or impose other restrictions on domestic companies in retaliation to a domestic government's new policies.

#### **Uncertainty Over New Governments' Agendas**

Candidates from new governments or administrations may not do everything that they promise to voters and may carry out policies that surprise voters generally.

#### **Uncertainty Over New Governments' Powers**

The constitutionality or legality of new or long-standing laws, rules or other government policies might be challenged in courts, leading to initial uncertainty.

#### **Potential Consequences**

#### **New Barriers to Trade or Related Opportunities**

New tariffs, duties, restrictions, domestic subsidies, tax policies or other barriers raise costs for importing foreign goods or materials — or bolster domestic producers.

#### Risk Exposure

Postelection Volatility

#### **Changes in Government Spending**

New administrations decrease, redirect or otherwise change government spending, directly affecting government contracting and affecting macroeconomics in some sectors.

#### **Other New Laws or Policies**

New governments can make widespread changes to tax, immigration, antitrust or many other areas that affect organizations.

Source: 4Q24 Gartner Emerging Risks Survey, n = 208

# **Soft Ransomware Targets**

The risk that some types of systems may be especially vulnerable to ransomware due to underinvestment or technical debt, leading to longer disruptions of business operations or other worse impacts than usual when attacks occur for system owners and customers.

#### **Root Causes**

#### **Prioritization of Continuous Service Over Security**

To avoid planned outages and service disruption, some organizations may steer away from upgrading legacy systems, prolonging the use of vulnerable systems.

#### **High Cost of Upgrading or Refactoring**

Refactoring old assets can be quite expensive (software costs, staff upskilling), dissuading organizations (especially with a large network of devices) from upgrading their systems.

#### **Unknown Vulnerabilities**

A lack of visibility into how certain assets are connected to the internet enables cybercriminals to discreetly infiltrate and compromise vulnerable assets.

#### **Potential Consequences**

#### **Operational Disruption**

Ransomware attacks disrupt IT services and business operations either through affecting a primary organization's systems or assets, or those of their third or nth parties.

#### **Permanent Loss of Systems or Assets**

Decryption tools provided by the attacking group may be ineffective, leaving the affected organization unable to recover the targeted data or intellectual property.

## **Long-Lasting Reputational Damage**

Organizations face long-lasting damage to their reputation as good stewards of customer data, even long after resolving the initial attack.

Source: 4Q24 Gartner Emerging Risks Survey, n = 208

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Risk Exposure

**Soft Ransomware** 

**Targets** 

# **Top Emerging Risks Timeline**

Rank	1Q24	2Q24	3Q24	4Q24
1	AI-Enhanced Malicious Attacks	Al-Enhanced Malicious Attacks	AI-Enhanced Malicious Attacks	IT Vendor Criticality
2	AI-Assisted Misinformation	Soft Ransomware Targets	IT Vendor Criticality	AI-Enhanced Malicious Code
3	Escalating Political Polarization	Escalating Political Polarization	Unsettled Regulatory and Legal Environment	Unsettled Regulatory and Legal Environment
4	Globally Consequential Elections	Misaligned Organizational Talent Profile	Globally Consequential Elections	Postelection Volatility
5	Misaligned Organizational Talent Profile	Al-Assisted Misinformation	Misaligned Organizational Talent Profile	Soft Ransomware Targets

Source: 4Q24, 3Q24, 2Q24, 1Q24 Gartner Emerging Risk Surveys

Risk Score = Cube Root (Impact x Inverse Time Frame x Frequency Selected as a Top 10 Emerging Risk Rescaled)



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#### **Must-Attend Events**

- In-person and virtual events arm you with actionable plans.
- Be inspired by world-class speakers, thought leaders, experts, demos and peers.



#### **Workflow and Benchmark Tools**

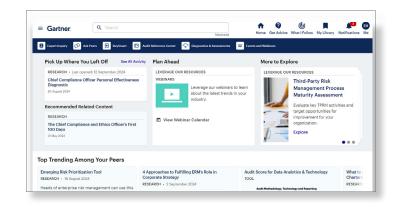
Practical tools and benchmarks to turn strategy into action by helping accelerate key initiatives and drive better business outcomes, including:

- Functional maturity assessments
- · Risk assessments
- · Budget and efficiency benchmarking



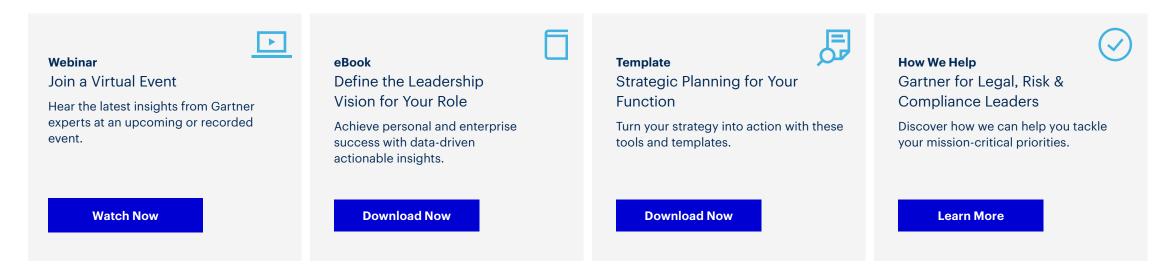
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