

Advancing Compliance Maturity and Third-Party Management

Industry: Hospitals and Health Care
Revenue: \$40M+
Employees: 51-200 employees



Mission-critical priority

CDL Nuclear Technologies needed to build a formal compliance program from the ground up. The organization also aimed to create structured policies, improve training engagement, and establish governance for third-party management.



How Gartner helped

The client used:

- **Gartner insights and templates on policy review**, enabling them to design a cohesive compliance framework without starting from scratch.
- **Gartner expert guidance** to explore best practices and interactive approaches, including branching scenarios and learner surveys, to boost engagement and demonstrate impact to leadership.
- **Compliance Program Maturity Diagnostic and Culture Survey** to benchmark and quantify compliance program maturity and cultural impact.



Outcome

With support from Gartner for Legal & Compliance, the client:

- **Improved Compliance Maturity:** Used Gartner diagnostics every six months to measure progress and guide strategic priorities.
- **Strengthened Compliance Culture:** Introduced interactive training strategies and learner surveys, resulting in measurable engagement improvements and cultural alignment.
- **Accelerated Compliance Program Development:** Built a structured compliance program without hiring additional staff, saving significant time and cost.

“Gartner is probably one of the best investments that we've made, at least for me as a single compliance person in my organization, having the access to all of the resources and the advisors.” - Heather Hurst, Chief Compliance Officer, CDL Nuclear Technologies