

Gartner for Legal, Risk & Compliance
Leaders

Benchmarks and Diagnostics

Overview



Clients turn to our rich benchmarking resources to help them compare their functions against those of their closest peers. We collect data through client-based surveys and use it in our research, tools and custom reporting.

Clients use our diagnostic services to uncover functional improvement opportunities, prioritize investments and support functional transformations.

Score Diagnostics

- Gartner Score diagnostics are tools to help functional leaders measure maturity, importance and determine the priority of activities within their function. The tool assists leaders with strategic planning, functional transformation and resource allocation. The following Score diagnostics are available for legal, risk and compliance leaders:
 - **Legal & Compliance Score**
 - **Legal & Compliance Score for Compliance**
 - **Legal & Compliance Score for Privacy**
 - **Audit Score**
 - **Audit Score for Audit Data & Analytics**
 - **Risk Management Score**

Budget & Efficiency Benchmarking

- Budget & Efficiency Benchmarking is designed to help function leaders improve performance and optimize spend by making effective resource allocation, structure and staffing decisions. The interactive, online tool guides you to enter key metrics so that you can create informative and comparison views of your function against those of your peers. The following Budget & Efficiency Benchmarks are available for legal, risk and compliance leaders:
 - **Legal Budget & Efficiency Benchmark**
 - **Corporate Compliance, Ethics and Privacy Budget & Efficiency Benchmark**
 - **Audit Budget and Efficiency Benchmark**
 - **ERM Budget and Efficiency Benchmark**

Identify the most important performance metrics in your function through our **benchmarks**.

Identify areas of potential focus and investment with the highest impact using relevant, quantitative data and analysis from our **diagnostics**.

Learn more

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Risk Assessments

- Risk Assessments are survey-based tool that allows you to collect feedback from stakeholders to identify key risks and evaluate their **impact, likelihood, velocity** – “speed” of the risk’s impact, or **controls effectiveness**. For the lean staffed department, this turnkey solution provides a fast and cost-effective way to build out a core component of your risk management strategy. The following Risk Assessments are available for legal, risk and compliance leaders:
 - **Legal and Compliance Risk Assessment**
 - **Privacy Risk Assessment**
 - **Enterprise Risk Assessment**
 - **Fraud Risk Assessment**
 - **Emerging Risk Evaluation Tool**

Skills Diagnostics

- **Lawyer Skills Diagnostic Tool:** The Lawyer Skills Diagnostic is a unique tool that helps managing lawyers develop their department's in-house lawyer staff. The diagnostic consists of three sets of surveys that ask general counsel to define skill expectations for each lawyer role, managers to assess the skills of their lawyer staff, and all lawyers to self-assess their current skills.
- **Audit Skills Diagnostic Tool:** The Audit Skills Diagnostic identifies skills gaps to help you make smart training, development, and talent planning decisions. Specifically, the diagnostic helps in assessing audit, risk and control knowledge, business/industry knowledge, core auditing skills, stakeholder partnering, technical skills and development & personal commitment across your team.

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Other Diagnostics

- **Legal Department Workload Analysis Survey:** The Legal Department Workload Analysis survey assesses how department staff members across roles, business units and locations allocate their time across department activities and identifies potential areas for improvement in the legal department's allocation of work.
- **RiskClarity:** RiskClarity is an employee survey that allows compliance leaders to quantify and assess their companies' culture of integrity and ethics. The three-part survey asks about employees' cultural perceptions, observations of misconduct and compliance program impact. RiskClarity helps you add value to the business by reducing the cost of misconduct, increasing discretionary effort and employee engagement and regulatory assurance.
- **Outside Counsel Performance Evaluation Diagnostic:** This is an automated law firm scorecard that allows you to easily collect, aggregate, and analyze performance data for your most critical outside counsel. Combining the most advanced cost and quality KPIs with our automated platform, this tool allows you to stop spending time on manual data aggregation and analysis and focus on strategic performance conversations.
- **Corporate Governance and Board Management Benchmarking Survey:** The Corporate Governance and Board Management Benchmarking Survey provides companies with a comprehensive overview of their governance practices as compared to other public and nonpublic companies. This scorecard is particularly targeted towards newly public companies or public companies under \$3 Billion.

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