

Wipro Enterprises Optimizes IT Strategy with Gartner's Expertise

Organization: Wipro Enterprises
Industry: Manufacturing
Employees: 10,000+



Mission-critical priority

Rejin Surendran, Global CIO, Wipro Enterprises, sought support from Gartner to evaluate IT service management platforms. They needed to align technology choices with strategic goals and budget constraints, developing a roadmap for future investments.



How Gartner helped

- Conducted **maturity assessments** to map technology options and align with strategic goals.
- Utilized **Magic Quadrant** and expert **analyst calls** for strategic planning and tactical decisions.
- **Leveraged BuySmart** and contract evaluation services to optimize technology procurement.



Outcome

- Achieved **approximately 4x cost savings**, enhancing budget management and business case development.
- Confidently **set up a foundational data lake**, driving data analytics initiatives.
- Gained insights into **future technology trends**, enhancing CXO conversations and peer networking.

“Gartner's maturity assessments and strategic insights helped us achieve 4x cost savings and build a robust IT roadmap”.- **Rejin Surendran, Group CIO, Wipro Enterprises**