Driving Digital Transformation: Cagliari's Strategic Success with Gartner

Organization: Municipality of Cagliari
Industry: Government and Public Sector
Employees: < 2,000

Mission-critical priority

The Municipality of Cagliari needed to modernize its cloud infrastructure and migrate data centers to the cloud. This required a robust strategy to enhance service delivery and meet the evolving needs of citizens and enterprises. Additionally, the municipality aimed to strengthen its cybersecurity posture and integrate AI for personalized services.

How Gartner helped

- By collaborating with Gartner analysts, the municipality gained insights into best practices for **cloud migration**, **cybersecurity assessments**, and **strategic alignment**.

- This collaboration enabled the Municipality of Cagliari to upskill its team, align its cybersecurity strategy with organizational goals, and implement effective solutions.

Outcome

- Achieved a **70% increase in efficiency** and a reduction in redundancies, leading to improved satisfaction among citizens and enterprises.

- Developed its **IT infrastructure roadmap** and enhanced its service delivery.

- **Adopted AI and data analytics**, enabling more personalized and efficient services.

"I wholeheartedly recommend engaging with Gartner. Their expertise and resources are invaluable for navigating complex challenges and achieving strategic goals, especially in the ever-evolving public sector landscape." - **Riccardo Castrignanò, Smart City & Technological Innovation Director**

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