

How Multnomah County, OR Enhanced AI Strategy and Attracted Talent Through a Partnership with Gartner

Organization Name: Multnomah County, OR
Industry: Government & Public Sector
Employees: < 6,500



Mission-critical priority

To develop and evolve a robust AI strategy that guides responsible adoption, delivers value to citizens and fosters continuous learning for staff.



How Gartner helped

The client used:

- **Expert guidance and research** to develop the initial AI strategy and refine the second-generation policy.
- **One-on-one analyst consultations** to validate direction and address specific questions on emerging AI trends.
- **Access to Gartner for CIOs, IT Leaders, and Technical Professionals** to strengthen staff development and enhance talent acquisition.



Outcome

With support from Gartner, the client:

- **Created and evolved a comprehensive AI strategy**, ensuring policies remain innovative and aligned with best practices.
- **Validated their approach** through expert reviews and one-on-one consultations, keeping pace with industry trends.
- **Enhanced talent acquisition** and staff development, demonstrating a strong commitment to continuous learning.

“One of the most remarkable things about Gartner is its scale. Every contract you review and every idea you consider, they have seen hundreds like it. That depth of experience can be applied to every area you work with.”

— **Sim Ogle, Chief Information Officer, Multnomah County, OR**