

Driving Digital Transformation in Singapore's Ministry of Defense

Organization: The Ministry of Defence, Singapore

Industry: Government

Employees: 6000+



Mission-critical priority

Hoo Soo Pin, Chief Information Officer and Chief Data Officer, Ministry of Defense Singapore, sought support from Gartner to redesign their data ecosystem around clear strategic business outcomes.



How Gartner helped

- Gartner provided valuable **resources like BuySmart and Magic Quadrant** which helped the client make smart investments and aided stakeholder communication.
- The client also utilized Gartner **analyst sessions** to better map out the path to achieve desired business outcomes.



Outcome

- Gartner resources and business capability modeling were instrumental for **mapping business components and reusable capabilities** that needed to be built for the desired business outcomes.
- Gartner's insights and research helped the Data & Analytics department of the Ministry to **convince the senior stakeholders** about the new direction of D&A and all the changes that came with it.

"Gartner resources played an important role in helping us evaluate and look at different products, and understand their strengths to meet our organizational needs. "

Hoo Soo Pin, CIO and CDAO, Ministry of Defense Singapore.