

Accelerating Digital Transformation and AI Strategy

Company Name: JG Summit Holdings
Industry: Manufacturing
Revenue: (~₱) 378.64 Bn | (USD) \$6.5 Bn
Employees: 25,000+



Mission-critical priority

Accelerate digitization, streamline operations, and build a scalable AI strategy to drive efficiency and business growth.



How Gartner helped

The client used:

- **Executive Guidance:** CIO collaborated with Gartner's executive partners to identify digitization challenges and develop actionable AI strategies.
- **Product Management & Fusion Teams:** Gartner's conferences and resources introduced innovative operating models, enabling autonomous teams to accelerate process improvement.
- **Research & Synthesis:** Accessed Gartner's extensive research library and analyst network supported the synthesis of insights from events, reports, and expert consultations.



Outcome

With support from Gartner, the client:

- **Accelerated Process Digitization:** Reduced invoice processing time to two days and improved accounts payable on-time rates.
- **Achieved Organizational Growth:** Success in shared services digitization led to the creation of a new business unit focused on delivering global digital services.
- **Enabled Strategic AI Adoption:** Developed a collaborative, opportunity-driven AI strategy, engaging CIOs across multiple business units.

"Gartner's products and executive partnership help us synthesize insights and deliver solutions that drive business value and growth."

— Tina Alvarez, Chief Digital and Information Officer, JG Summit Holdings