

Aligning IT Initiatives with Evolving Business Demands

Organization: Fimlab

Industry: Government and Public Sector / Healthcare

Employees: <1,100



Mission-critical priority

Pekka Kahkipuro, Chief Information Officer at Fimlab, engaged Gartner to develop a forward-looking IT strategy, modernize platforms and applications, and address future challenges like rising demand and limited resources. He leveraged Gartner's industry research, benchmarking tools, and expert guidance to align IT initiatives with business objectives.



How Gartner helped

- **Provided industry-specific research** to inform IT strategy and platform selection.
- **Offered benchmarking tools like IT Score** to assess and improve internal capabilities.
- **Enabled strategic discussions with an executive partner** to address both long-term planning and immediate challenges.



Outcome

- **Developed a robust IT strategy** aligned with business needs and industry trends.
- **Gained quantitative insights into software development performance**, identifying strengths and areas for improvement.
- **Balanced strategic vision with practical solutions**, supporting both current operations and future growth.

“Gartner’s research has really helped me to formulate the right strategy for the company.”

— **Pekka Kahkipuro, Chief Information Officer, Fimlab**