

How Gartner Helps Central Bank of Ireland Drive Data Governance

Company Name: Central Bank of Ireland
Industry: Banking & Finance
Employees: ~2000



Mission-critical priority

Karina McArdle, Head of Regulatory and Business Services at Central Bank of Ireland, engaged Gartner to design a resilient data operating model and governance framework, strengthening regulatory services and building adaptable, future-ready teams.



How Gartner helped

Gartner provided access to **Gartner for IT Leaders**, Magic Quadrants, and analyst reviews, enabling the validation and enhancement of data governance policies. Leveraging Gartner's expertise, the Central Bank of Ireland designed an integrated structure for data management, developed targeted role profiles, and recruited a highly functional team.



Outcome

- Built a **resilient, distributed data operating model** adaptable to regulatory and technological changes.
- Developed a **functional, future-ready team** supporting long-term transformation.
- Achieved **validated data governance frameworks** aligned with industry best practices.

“Leveraging Gartner research, I was able to design an integrated structure for data governance, records management, and data operations, and recruit a team that’s now highly functional and future-ready.”

— **Karina McArdle, Head of Regulatory and Business Services at Central Bank of Ireland**