

Total HR Function Transformation

Revenue: Approx. \$1 Billion
Employees: 3,000



Mission-critical priority

As this midsize enterprise continued to grow, the Head of HR needed to transform the function to become a more strategic partner to the business and maximize the capacity of the global HR team.



How Gartner helped

The client used:

- **Tailored support from a former CHRO** to help prioritize the internal HR strategic priorities
- **Gartner Executive Partner support** to clarify HR's external customer service role and strategize ways to mitigate organizational risks and increase corporate performance
- **Gartner insights** to mitigate risks in selecting and implementing a global HR technology vendor



Outcome

With support from Gartner for HR, the client:

- **Built a strategic initiative roadmap** aligned to organizational priorities and internal HR capability gaps
- **Avoided common HR technology pitfalls** with guidance from Gartner experts
- **Became a strategic thought partner** and trusted advisor to the CEO