

Building a Future - Ready HR Function

Company Name: Cenitex
Industry: IT Services and IT Consulting
Revenue: \$236 Million
Employees: 501-1000



Mission-critical priority

Navigate through the transformation fatigue by investing in latest technology and talent, and implement initiatives based on important emerging trends in the industry.



How Gartner helped

The client used:

- **Gartner insights on direct emerging trends and data** empowered the CHRO to future proof their strategies
- **Guidance from Gartner experts and validation** if the organization was on right track with their initiatives provided assurance to the CHRO
- Gartner's research **saved time and costs**, thus improving top-line growth of the business



Outcome

With support from Gartner for HR, the client:

- **Achieve Return on Investment:** Received big business results through investment in right technology and platforms.
- **Improve Recruitment and Retention:** The CHRO and his team were able to attract and retain young talent and reduce employee turnover.
- **Navigate employees' transformation fatigue** during the time of organization's biggest transformation and HR restructuring.
- **Uplift business capabilities:** Improved workforce and learning and development strategy by responding to latest emerging trends.

"Guidance from Gartner experts, data on direct emerging trends and sense checking whether we're on the right track — was a major transformation. Having that reassurance not only gave us that spring in our stride, but also credibility within our submissions to the board."

Sudhir Mishra, CHRO, Cenitex