

Gartner for HR

# Building a Future-Ready HR Function

Company: Cenitex

Industry: IT Services and IT Consulting

Revenue: \$236 Million

Employees: 501-1000



## Mission-critical priority

Navigate through the transformation fatigue by investing in latest technology and talent, and implement initiatives based on important emerging trends in the industry.



## How Gartner helped

- Gartner insights on direct emerging trends and data empowered the CHRO to future proof their strategies.
- Guidance from Gartner experts and validation if the organization was on right track with their initiatives provided assurance to the CHRO.
- Gartner's research saved time and costs, thus improving top-line growth of the business.



## Outcome

With support from Gartner for Sales, the CHRO was able to:

- Achieve Return on Investment: Received big business results through investment in right technology and platforms.
- Improve Recruitment and Retention: The CHRO and his team were able to attract and retain young talent and reduce employee turnover.
- Navigate employees' transformation fatigue during the time of organization's biggest transformation and HR restructuring.
- Uplift business capabilities: Improved workforce and learning and development strategy by responding to latest emerging trends.

**“Guidance from Gartner experts, data on direct emerging trends and sense checking whether we’re on the right track — was a major transformation. Having that reassurance not only gave us that spring in our stride, but also credibility within our submissions to the board.”**

Sudhir Mishra, CHRO, Cenitex