

Navigating CEO Transition With Gartner Support

Company Name: Alliant Credit Union
Industry: Financial Services
Revenue: Approx. \$1.2B
Employees: <1,000



Mission-critical priority

Diane Hughes, CHRO at Alliant Credit Union, needed to help the HR function navigate an unforeseen CEO transition and align HR strategy with a new business vision while minimizing disruption.



How Gartner helped

The client used:

- **Gartner Accelerators** to streamline new CEO onboarding and ensure HR priorities continued to support enterprise goals
- **Gartner advisory expertise** to help validate critical decisions and draw on real-world experience throughout the CEO transition



Outcome

With support from Gartner for HR, the client:

- **Effectively aligned** Alliant's HR strategy with a new business strategy under a new CEO
- **Gained guidance, structure and actionable resources**, making Gartner support an indispensable asset during a pivotal organizational shift at Alliant Credit Union.

"[Gartner is] impactful. I've been a Gartner client for a long time... Along my career journey, [across a] multitude of roles, [Gartner has] been the one, consistent resource I have used, no matter the HR role."

- Diane Hughes, CHRO, Alliant Credit Union