

Accelerating Digital Finance Transformation

Company Name: KONE (Australia & New Zealand)
Industry: Engineering
Revenue: \$450 Million (AUD)
Employees: 1500+



Mission-critical priority

Ensuring the finance function and the business work together to call out risks and opportunities and enable the business to move forward at a much faster pace.



How Gartner helped

The client used:

- **Gartner resources** that provided KONE with benchmarks of the finance industry and helped them gain perspective on what other organizations are doing.
- **Gartner experts** to join team meetings to bring the team up to speed on the finance transformation journey and provide outside information in.
- **Governance vs. Guidance.** Gartner helped the director understand how to flex in different situations between these terms.



Outcome

With support from Gartner for finance, the client:

- **Raise awareness** of the financial transformation journey and bring the next generation of their workforce into senior leadership positions.
- **Save a tremendous amount of time back to the teams,** by enabling the team let go of certain transactional work and focus on the value-added pieces of work.

“Gartner is such an invaluable resource in providing outside information in for our finance team to move forward.”

Claudia Tong, Finance Director, KONE (Australia & New Zealand)