Empowering ERP Transformation and Driving Strategic Growth

Company Name: El Paso Electric Company

Industry: Energy Revenue: \$1.2B

Employees: 1K-5K



Mission-critical priority

Migrate from Oracle on-premises to Oracle Fusion, optimize organizational structure, and build a foundation for long-term growth and resilience.



How Gartner helped

The client used:

- Gartner ERP migration resources and research to evaluate cloud solutions and guide the transition from Oracle on-premises to Oracle Fusion.
- Gartner executive partnership and subject matter expertise to optimize organizational structure, enhance risk reporting, and streamline board communications.
- Access to Gartner specialists to address complex supply chain and regulatory challenges, delivering targeted guidance for every phase of the migration.



Outcome

With support from Gartner for Finance, the client drove:

- Operational Efficiency: El Paso Electric maintained flat O&M costs over five years, strengthening core processes and supporting a seamless ERP migration.
- Executive Alignment: Gartner risk and reporting expertise secured board buy-in and improved strategic oversight.
- Future-focused Leadership: Executive partner support empowered the CFO to build a long-term roadmap for sustained performance and customer value.

"I know I can always reach out to my executive partner—she brings the right experts to the table and keeps us moving forward."

Lisa Budtke, Chief Financial Officer, El Paso Electric

