

Navigating Change: Orlando Health's Strategy for Staying Informed and Connected

Organization: Orlando Health
Industry: Healthcare
Employees: 36,450+



Mission-critical priority

Novlet Mattis, CDIO at Orlando Health, supports growth through strategic expansions and hospital system acquisitions. With Gartner's expert insights and IT budgeting assessments, Novlet effectively justified budget increases and benchmarked against peers.



How Gartner helped

The client used:

- **Research and benchmarks** to justify IT budgets and compare spending with industry standards.
- **Insights on fusion teams** to efficiently utilize labor across projects, cutting ramp-up time and costs.
- **Executive Partner support** for strategic focus and effective use of Gartner's insights.



Outcome

With support from Gartner, the client:

- **Maintained a strategic focus on aligning technology with business goals**, leading to more informed and effective decision-making.
- **Successfully justified and defended** their annual budget proposal.
- **Networked with a community of like-minded peers** at Gartner IT Symposium/Xpo.

“If I don't use Gartner, then I'm insular. I'm only measuring myself against myself. What did I do last? What have I done lately? But with Gartner, I can find out what others are doing, and that jumpstarts me better than if I had to start and do it on my own.”

– **Novlet Mattis, Chief Digital and Information Officer, Orlando Health**