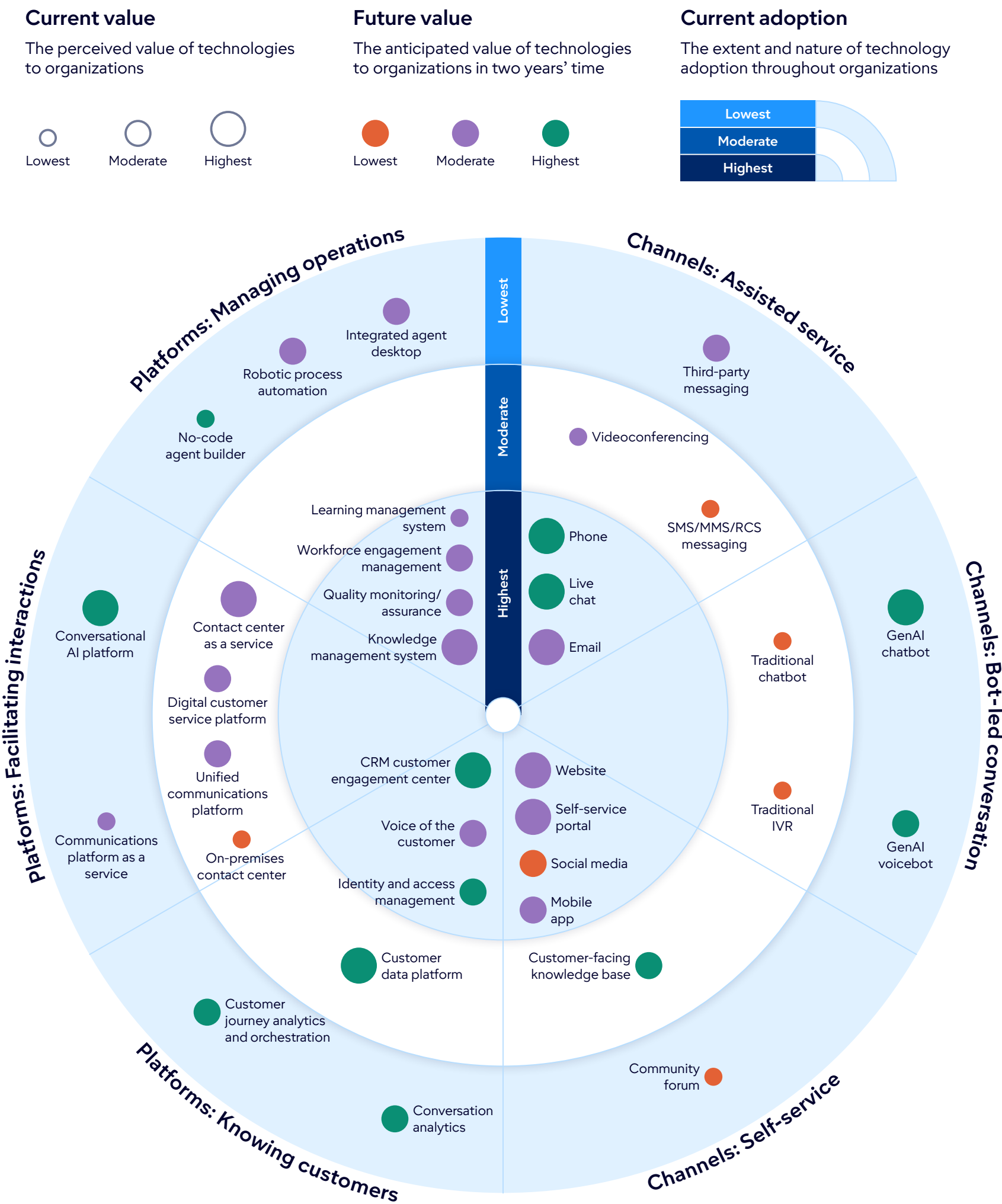


2026 Technology Bullseye for Service and Support

Summarizing deployment and value data for 35 technologies used across service and support functions.



n = 199 customer service and support leaders
Source: 2026 Gartner Technology Trends in Service Survey
Note: Items are scored relative to one another across all sections

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