

Gartner Expert

- **Ed Gabrys, Senior Director Analyst**
- **Region: Asia/Pacific**
- **31 years in IT Industry**

Based in Hong Kong, Mr. Gabrys's research focuses on leadership, politics, culture and strategy. Specifically, he helps senior leaders develop leadership skills, insights, and inspiration, strategic plans and organizations that are required for success in a digital world.

Areas of expertise:

- How to create a compelling, business-driven strategy?
- How the role of the CIOs and other digital leaders are evolving?
- How to develop core leadership competencies?
- How to develop and evolve an effective culture?
- How to become an influential and persuasive communicator.

Key Initiatives:

- CIO Leadership, Culture and People Dynamics.
- CIO Leadership in Innovation and Strategic Business Change.
- CIO Role Evolution.



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Gartner Expert

- **Tina Nunno, Distinguished VP Analyst**

- **Region: North America**

- **21 years in IT industry**

Ms. Nunno is responsible for conducting research and developing publications aimed at helping CIOs and their organizations around the world improve their performance and contribution. She specializes in CIO-related leadership issues, including working with the board of directors, executive communications, change management and governance strategies.

Areas of expertise:

- Practical and strategic IT governance for CIOs.
- Strategic thinking for CIOs.
- Working with the Board of Directors, including presentation reviews.
- Navigating organisational politics and conflict management.
- Dealing with eccentric leadership.

Key Initiatives:

- CIO Leadership in Innovation and Strategic Business Change.
- CIO Mastery of Leadership, Culture and People Dynamics.
- CIO Role Evolution.
- CIO Leadership in Governance, Strategic Execution and Operational Performance.



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Gartner Expert

- **Erik Van Ommeren, Senior Director Analyst**

- **Region: Europe/Middle East/Africa**

- **21 years in IT Industry**

Mr. van Ommeren is a Research Director in Gartner's "Office of the CIO" Research team. His broad international background in innovation and technology makes him a valuable conversation partner for anyone faced with the challenges of keeping up with technology or looking to radically accelerate business innovation.

Areas of expertise:

- What can the CIO do to accelerate business innovation?
- Deriving maximum value from technology innovation.
- Implementing the lessons from lean-start-up and DevOps.
- How to create an innovation network?
- Setting up an innovation department.

Key Initiatives:

- CIO Leadership in Innovation and Strategic Business Change.
- Building and Expanding a Digital Business.
- CIO Mastery of Leadership, Culture and People Dynamics.
- CIO Role Evolution.
- CIO Leadership in Governance, Strategic Execution and Operational Performance.



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Gartner Expert

- **David Cearley, Distinguished VP Analyst**

- **Region: North America**

- **37 years in IT Industry**

Mr. Cearley's expertise spans software architectures and standards, component software models, application design, the internet, business-IT alignment, and the IT services market. He has worked with a wide range of end-user and vendor organizations assisting in strategy creation, technology selection, implementation planning and organizational development.

Areas of expertise:

- Trendspotting – identifying the trends that shape the future of digital business.
- Emerging and strategic technologies and trends.
- Innovation labs and innovation program.
- Developing cloud computing strategies.
- Establishing a process to evaluate cloud computing opportunities.

Key Initiatives:

- Cloud Computing.
- Enterprise Architecture and Technology Innovation Leaders.
- Driving Business Transformation Through Technology Innovation.
- Build and Market Cloud-Based Offerings.



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Gartner Expert

- **Colleen Young, Managing Vice President**

- **Region: North America**

- **34 years in IT Industry**

Ms. Young is a Managing Vice President and Distinguished Analyst. She specializes in all aspects of IT strategy, governance and management. Her current research specifically addresses executing against enterprise strategy, IT performance management and driving enterprise IT maturity.

Areas of expertise:

- Executing against Business and IT Strategy.
- Integrating IT Service Management, Enterprise Architecture, Governance, Strategy and PPM to drive business value.
- IT-Business-Focussed IT Performance Management.
- Enterprise IT Maturity and How to Improve IT.

Key Initiatives:

- Building and Expanding a Digital Business.
- CIO Leadership in Innovation and Strategic Business Change.
- CIO Role Evolution.



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Gartner Expert

- **Monika Sinha, Senior Director Analyst**

- **Region: North America**

- **27 years in IT Industry**

Ms. Sinha's areas of coverage include IT strategy, organizational design and governance. With more than 25 years of industry experience, she has been a valued member of senior executive teams, known for contributing a seasoned, broad-based perspective to create pragmatic IT strategies and implementation plans designed for maximum return.

Areas of expertise:

- IT strategy.
- IT organisational design.
- ITScore
- Bimodal.
- Governance.

Key Initiatives:

- CIO Leadership in Governance, Strategic Execution and Operational Performance.
- CIO Design of Bimodal and Other IT Operating and Organizational Models.
- CIO Mastery of Leadership, Culture and People Dynamics.



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Gartner Expert

- **Noah Rosenstein, Principal Analyst**

- **Region: North America**

- **3 years in IT Industry**

Mr. Rosenstein is a Research Analyst with Gartner's CIO Research team. He focuses on how to develop an information and technology strategy that can be embedded as a core part of the business strategy. Mr. Rosenstein helps CIOs apply Gartner's strategic planning frameworks to their unique business context.

Areas of expertise:

- How to get started with developing strategy.
- How to position information and technology in the business strategy.
- How to apply Gartner's strategic planning frameworks.
- How to develop a strategy for information and technology when the business strategy is unclear or absent.

Key Initiatives:

- Building and Expanding a Digital Business.
- CIO Leadership in Innovation and Strategic Business Change.
- CIO Role Evolution.



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Gartner Expert

- **Deacon D.K Wan, Senior Director Analyst**

- **Region: Asia/Pacific**

- **24 years in IT Industry**

Mr Wan is equipped with diversified experience in developing partners, managing global teams and affiliates in Greater China, Europe, Japan, Korea, and USA. He is an executive expert in digital innovations, with end-to-end technical & commercial strength in digital disruption and evolving technology, AI, IoT, API ecosystem, mobile and digital commerce, O2O, emerging payments, partnerships & business development.

Areas of expertise:

- Application strategy and governance.
- Product management and strategy.
- Digital business platforms.
- Conversational Artificial Intelligence.
- API and ecosystem.

Key Initiatives:

- Governing application and product portfolios.
- Application development strategies for digital business.
- Application leaders.
- Mobile marketing.
- Digital commerce.



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