

CIO Impact on Digital Business Strategy & Execution

Digital Performance

CIO Executive Leadership Development

CIO Leadership of Culture & People

Enable Digital Business Strategy & Design

Embed information and technology in business strategies and enterprise plans.

Drive Enterprise Governance of Technology

Establish fit-for-purpose information and technology governance enterprisewide.

Support Digital Products & Services

Build, enhance and manage internal business capabilities or external-facing offerings.

Assess & Improve Digital Performance

Benchmark digital execution performance against peers and develop and implement improvement plans.

Distribute Technology Leadership

Share technology leadership responsibility with CxOs to increase value from digital; build trust and partnerships.

Develop Executive Leadership

Perform as an outcome-driven leader to lead business initiatives and be a trusted business executive.

Evolve IT Org Structure

Design and implement organizational structures to improve agility and drive efficiencies, effectiveness.

Create & Execute IT Strategy

Create and execute an IT strategy that contributes to enterprise success.

Lead Org Change & Shape Culture

Drive the adoption of new capabilities and agile ways of working; foster digital fluency enterprisewide.

Evolve Operating Models

Transform the IT function(s) and influence enterprise operating models to support desired outcomes.

**Gartner Priorities Navigator™
for Chief Information Officers**

Build an Adaptive Technology Workforce

Attract, retain and advance the careers of diverse technology talent enterprisewide.

Build Software & Deliver Applications

Integrate, innovate and modernize enterprise applications and software. Assess, build, buy, and subscribe.

Demonstrate the Business Value of IT

Develop a business value narrative, backed up by KPIs, metrics and easily understood executive dashboards.

2024

Deliver D&A, AI and Digital Platforms

Architect and build modular, integrated platforms to drive business efficiency, scale and adaptability.

Modernize I&O and Cloud

Adopt and evolve infrastructure platforms and DevSecOps to drive agility and efficiencies.

Foster Technology-Enabled Innovation

Create an innovation competency and culture to channel and scale ideas toward business outcomes.

Track & Assess Disruptive Trends

Create business scenarios to discover, leverage and get ahead of disruptive trends and technologies.

Evaluate Emerging Technologies

Assess which emerging technologies matter most for enterprise success.

Manage Technology Risk

Balance running and growing the business while mitigating cybersecurity threats.

Manage Technology Financials

Benchmark and manage technology budgets; apply strategic cost optimization to balance cost, value, and risk.

Digital Foundations

CIO Innovation Leadership

Technology Finance, Risk & Value Management