

Sample CIO Profile

I am the Chief Information Officer (CIO).

I occupy the highest information technology (IT) leadership role in the organization. I am responsible for aligning technology investments with business goals and for providing effective and efficient IT services to the enterprise.

I oversee a team that handles:

- Technology strategy
- Architecture
- Infrastructure management
- Application development
- Sourcing
- Vendor management
- Business process re-engineering

My time is typically spent on:

- Partnering with other business leaders to agree on IT support for short- and long-term operational needs
- Managing the annual IT budget and the professional development needs of my team
- Meeting with technology vendors and external partners to procure IT assets and services
- Establishing IT policies, technology standards and project governance
- Identifying innovative technology solutions for business problems

My Top 3 Success Criteria

Enable ROI: Help business leaders deliver growth objectives with appropriate technology investments

Meet SLAs: Deliver cost-efficient IT services in line with agreed-upon performance metrics

Support innovation: Assist in creating new, technology-enabled products or services

The Top 3 Problems that Drive My Inquiries

How to develop an IT strategy and appropriate investment governance: To invest our IT resources wisely in support of strategic business goals and priorities, I need help with developing an IT strategy and an effective governance approach.

How to identify technologies and vendors suitable for our enterprise profile: Our enterprise needs IT solutions that are tailored to our business model, size and industry. I need help with identifying the most appropriate technologies and vendors.

How to deliver efficient and effective IT services with limited staff and budget: IT must keep up with business demand and evolving technologies. As my resources are limited, I need to understand which skills to hire, which to develop and which to source — and how.

My Top 3 Initiatives

- Developing strategy and creating a strategic plan
- Renewing the IT organizational model
- Developing the future of IT Leadership