

2025 Executive Summary

Thank you, from the Conference Chair

Thank you for being part of Gartner IT Symposium/Xpo 2025, where we explored *leading through intelligence* with a global community of experts and peers.

As you continue to navigate fresh challenges and discover new opportunities in an ever-changing world, we hope you feel empowered to drive business value and prepare for what's next. Embrace the strategies, guidance, and real-world insights you gained to enhance your leadership skills, innovate with technology, and accelerate digital business.

Thank you again for your time. The contributions of our attendees, exhibitors, and speakers are deeply appreciated. We are excited to work with you in the coming year and to see you at Gartner IT Symposium/Xpo 2026.

Sincerely,
Neil Osmond
Conference Chair and Distinguished VP, Advisory, Gartner

Top takeaways

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Create AI value
Unlock AI's true potential by balancing human and technology readiness. Assess your progress, empower AI agents, and envision bold futures to create lasting business value. Embrace the journey - your leadership will shape how AI transforms tomorrow's world.
[Gartner Opening Keynote: Walking The Golden Path to Value Getting Value from AI](#)

"AI literacy is different. It isn't just knowing how to use a tool - it's learning to 'speak' to AI and to judge the quality of what it creates."

Alicia Mullery,
VP Analyst,
Gartner
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Drive cybersecurity resilience and confidence
Step boldly into the future of cybersecurity, where new benchmarks set the pace and confident leadership inspires trust at every level. Arm yourself with the strategies and playbooks to navigate 2026's evolving landscape, measure the real impact of GenAI risk management, and prepare your organization for the post-quantum era. Turn uncertainty into opportunity and lead the way to a more secure and resilient digital world.

[The New Gartner Cybersecurity Benchmark](#)
[How to Increase Board Confidence in Cybersecurity](#)
[The CIO Cybersecurity Playbook for 2026](#)
[Measuring the Efficacy of Your GenAI Risk Management Efforts](#)

"Benchmarking protection-levels will delight your board and solve your cybersecurity investment challenges. Switch to outcome-driven metrics now."

Christopher Mixer,
VP Analyst,
Gartner
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Transform business with data-powered analytics
Enable your organization to unlock new possibilities for innovation and growth by preparing your data for AI. Embrace and leverage emerging trends in data and analytics to stay ahead and make smarter, more informed decisions. Lead the way into the future by harnessing generative AI to transform how insights drive ongoing business success and strategic advantage.

[The Future of Analytics in the Era of Generative AI](#)

"Move from the inexhaustible integration of data to the more meaningful integration of insights, ontologies, and ideas. That's where value accelerates."

Chris Howard,
Distinguished VP Analyst,
Chief of Research,
Gartner
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Negotiate smarter, secure sourcing
Master the art of strategic sourcing and contract negotiation in this era of rapid change to empower your organization. Proactively address AI risks, eliminate tech purchase regret, and outsmart rising software costs to safeguard your resources. By adopting proven practices and staying alert of global shifts, you'll lead with confidence and unlock lasting success.

[How to Address Risks in Your AI and GenAI Contracts](#)
[Save Your Organization Millions: 3 Ways to Mitigate SaaS Vendor Cost Increases](#)
[Geopolitical Impact on Software and Cloud Contract Negotiation](#)

"Push vendors toward standards that enable transparency, predictability, and risk mitigation."

Jo Liversidge,
VP Analyst,
Gartner
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Highlight and optimize the business value of IT
Elevate your IT story by showcasing measurable business impact and strategic cost optimization. Transform IT spending into business-driven decisions that fuel growth. Master cloud economics to unlock greater efficiency, agility, and innovation across your organization.

[6 Measures That Will Enhance Your IT Business Value Story](#)
[How to Make IT Cost Optimization A Business Decision](#)
[Managing Cloud Economics](#)

"Value is determined by the buyer or consumer, not by the provider! You must partner with business leadership to define what they value."

James Anderson,
VP Analyst,
Gartner
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Lead strategic planning boldly toward a new, more autonomous future
Embrace the future by building strategies that thrive beyond digital transformation and disruption. Anchor your IT vision on the pillars of AI, adaptability, and strategic leadership. Guide your organization through M&A and emerging technologies, inspiring progress in a world where business and technology unite.

[Signature Series: CEO Watch 2025 — The Year of Wicked Messes](#)
[Signature Series: Emerging Technology Vision 2026](#)
[Autonomous Business: What's Next After Digital Business](#)
[The Pillars of a Successful AI Strategy](#)
[Strategic Steps for CIOs Navigating M&A Deals](#)

"The future of digital will be an autonomous business. The terms and conditions of doing business and the outcomes are radically changing."

Don Scheibenreif,
Distinguished VP Analyst,
Gartner
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Cultivate continuous learning for AI success
Empower your enterprise by fostering a culture of AI literacy and outcome-driven, continuous learning. Rapidly upskill your talent and embrace skills-based management to build a resilient and highly adaptive workforce. Inspire your teams to master generative AI skills, collaborate effectively, and lead confidently into an evolving future.

[Build Enterprise AI Literacy: Lessons From CIOs](#)

"With AI, the features and the fundamental use cases change daily. The risks and opportunities are moving at a faster pace than any technology before it."

Alicia Mullery,
VP Analyst,
Gartner
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Elevate executive leadership for transformative impact
Step confidently into the evolving world of executive leadership to drive transformation and shape the future. Embrace proven tactics and visionary thinking to influence, inspire, and secure your seat at the table. In times of uncertainty, focus on enduring strengths in order to lead with clarity and lasting impact.

[Signature Series: CIOs and Technology Executive Agenda](#)
[The AI Future of Leadership and Management](#)
[Leadership Greatest Hits – 2025 Edition: A Playlist of 10 Actions for CIOs to Lead Better](#)

"There is no better time to leverage your reputation to expand your impact."

Hung LeHong,
Distinguished VP Analyst,
Gartner
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Plan and lead to harness technology disruptions
Lead innovation by fostering psychological safety and empowering co-leaders on your AI journey. Transform risk and failure into catalysts for breakthrough ideas, even in change-resistant cultures. Inspire your teams to move beyond complaints and drive meaningful, disruptive innovation that shapes the future.

[How to Make CxOs Better Co-Leaders in Your AI Journey](#)
[7 Disruptions You Might Not See Coming: 2025-2030](#)

"Renovations go smoothly when everyone works from the same blueprint. The same goes for AI: decisions improve when business leaders and CIOs co-lead from day one."

Jose Ramirez,
Director Analyst,
Gartner

You can replay all of these sessions — and many more — over the next few months on [Conference Navigator](#).

Save the date!



Join us 14 - 16 September 2026 in Gold Coast, Australia for [Gartner IT Symposium/Xpo](#).

And take a look at our [calendar](#) to explore the range of conferences we hold to find those most relevant to you and your business.