

## Sessions by Role

Participate in relevant sessions together or individually to cover more ground and share session take-aways later.

### I&O Executives/Heads of I&O

#### Sample sessions:

- Gartner Keynote: Navigating the Hype: Strategic Roadmap to I&O Success
- Ask the Expert: What Heads of I&O Can Do to Make an Immediate Impact
- Leadership Vision 2026 Infrastructure and Operations
- Get Ready for the Agent-Native Future of I&O
- 5 Keys to Success as a New Head of I&O
- I&O Skills: What's Needed Now, What's Needed in the Future

### Cloud Operations Leader

#### Sample sessions:

- The Future of Cloud, 2030
- Navigating the Hybrid Cloud: Mastering Distributed Hybrid Infrastructure On-Premises, at the Edge and in the Cloud
- Technical Insights: The Cloud Financial Management Maturity Roadmap
- Avoiding the Top Mistakes in Your Cloud Strategy
- Geopattribution: Evaluate Sovereign Hosting Options to Reduce Geopolitical Risk

### Platforms Leader

#### Sample sessions:

- Magic Quadrant for Observability Platforms
- Roles, Skills and Training to Build a Successful Infrastructure Platform Engineering Team
- Top Technology Trends Shaping the Future of AI Infrastructure Strategy Development
- How to Adopt Agile and Product Mindsets to Transform Infrastructure & Operations
- Workshop: How to Drive High-Value Maturity Improvements With Your I&O Operating Model

### IT Service Management Leader, End User Services Leader

#### Sample sessions:

- Magic Quadrant for AI Applications in IT Service Management
- Ask the Expert: How Do You Deploy AI at Your Service Desk?
- AI Use Cases for IT Support That Will Transform Your IT Service Desk
- Ask the Expert: Navigate the Complexity of Monitoring and Observability
- 5 Steps to Get Control of Your Observability Costs

### Security Leader

#### Sample sessions:

- Cybersecurity Threats That I&O Leaders Didn't See Coming and What Must You Do Now
- Workshop: Developing a Ransomware Playbook for Incident Response
- Technical Insights: Ransomware Recovery Steps — We Can Be Ready for the Breach
- Ask the Expert: Ransomware Recovery Steps — Avoid Paying the Ransom
- Balancing Patch Management and Operational Resilience

### Technical Professionals

#### Sample sessions:

- Technical Insights: The Cloud Financial Management Maturity Roadmap
- Technical Insights: Ransomware Recovery Steps — We Can Be Ready for the Breach
- Unlocking Hybrid Cloud Storage: Bridging On-Premises and Cloud Data Services for Optimal Results
- Ask the Expert: How to Avoid the Failure of AI Infrastructure Investments?
- The Field Guide to VMware Alternatives