Gartner

Gartner IT Infrastructure, Operations & Cloud Strategies Conference

1 – 2 June 2026 | Mumbai, India
gartner.com/in/io

Deliver Today.
Transform Tomorrow.

Save INR 17,000 when you register by 10 April.



Autumn Stanish
Director

Empower your infrastructure, operations and cloud strategy journey in 2026

Lead AI-powered transformation by balancing speed, costs and talent — building trust and empowering teams for a reliable future.

Are you ready to be where the future of IT infrastructure and operations is shaped? The highly anticipated **Gartner IT Infrastructure, Operations & Cloud Strategies Conference** is making its grand return to Mumbai, India — and this is your exclusive invitation to be part of the action.

In a world where technology evolves at lightning speed, missing out means falling behind. This is the gathering of the world's most influential technology leaders, visionaries, and innovators. If you're not in the room, you're out of the loop. Join us on-site to gain the insights and tools you need to achieve results and create an effective pathway to the future.

Gain insight you can trust. Join us for the only IT infrastructure, operations and cloud conference shaped by data-driven insights and 200,000+ annual conversations between Gartner experts and the IT community.

Strengthen your network. Join a group of 500+ IT infrastructure, operations and cloud leaders at a conference that prioritizes meaningful interactions and valuable connections.

Validate your strategy. Our global team of 19+ on-site infrastructure, operations and cloud experts helps you create and validate your strategy using actionable insight based on our proprietary research and tools.

Discover cutting-edge solution providers. Hear from and evaluate the newest insights from 15+ solution providers at the forefront of technology and explore how they can elevate your business.

Who should attend

Infrastructure and operations executives

- Heads of I&O
- I&O strategy and planning

Data center and IT infrastructure

- Directors of IT infrastructure
- Directors of data center
- Network managers
- Comms managers
- Platform engineering managers

IT operations

- IT service management
- IT service delivery
- IT service desk managers
- Application support
- DevOps management
- Site reliability engineering

IT leaders

- Heads of IT
- IT strategists and planners
- Chief technology officers
- I&O project managers
- I&O platform owners
- End-user services leaders
- Digital workplace leaders

Security leaders

- I&O security operations
- Heads of cloud security
- Infrastructure security
- Heads of security and risk management

Sourcing, procurement and vendor management leaders

- Sourcing leads
- Vendor management leads
- Procurement leads
- Category managers
- Contract managers







Gartner Opening Keynote

Navigating the Hype: Strategic Roadmap to I&O Success

In a world where change is the only constant, I&O leaders must strategically navigate the hype surrounding emerging technologies. This keynote offers a realistic perspective on innovations impacting infrastructure, including AI-driven automation and business-led IT, equipping leaders with strategies for adaptive governance and talent evolution. Attendees gain actionable tactics to prioritize technological changes, ensuring infrastructure resilience and fitness, while making informed decisions about embracing or avoiding new technologies in a rapidly diversifying landscape.



Autumn Stanish
Director



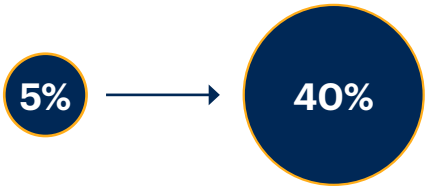
Paul Delory
Vice President

*Agenda information as of 18 December 2025, and subject to change

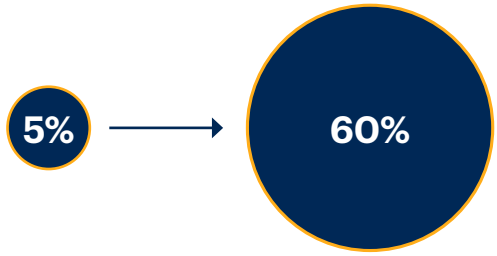
Gartner Predicts

By 2027,

more than **40%** of the tasks performed in infrastructure and operations (I&O) will be augmented by GenAI, up from less than **5%** in 2024.



AI agent features will be available in **60%** of all IT operations tools by 2028 to enable reasoning-based automation in workflows. This is an increase from fewer than **5%** at the end of 2024.



Source: Gartner







Plan your experience

Sessions as of 27 January 2026, and subject to change

Agenda tracks

Sessions

A

Maximizing Cloud Outcomes

Organizations demand greater value from cloud investments, emphasizing the cloud's strategic importance for emerging business innovations. I&O leaders can accelerate business outcomes by adopting a structured, coherent approach to cloud innovation, modernization, governance, adoption, and migration. This cloud outcomes conference track helps cloud leaders develop and execute strategies to leverage cloud opportunities for business goals.

- The Future of Cloud, 2030
- Avoiding the Top Mistakes in Your Cloud Strategy
- Avoid Buyer's Remorse: Adopt 5 Practices for Highly Effective Technology Buying
- Unlocking Hybrid Cloud Storage: Bridging On-Premises and Cloud Data Services for Optimal Results
- Technical Insights: The Cloud Financial Management Maturity Roadmap
- Geopatriation: Evaluate Sovereign Hosting Options to Reduce Geopolitical Risk

B

Delivering Resilient and Secure Infrastructure

Organizations are under immense pressure to meet rapidly changing business needs. I&O leaders face a world that requires increasingly complex architectures, effective integration patterns, expanded and responsive infrastructure capabilities, built in security and compliance. This track guides you in adopting aggressive automation and modern, secure platforms. Learn how to effectively partner with security and compliance teams to mitigate risk, manage vulnerabilities, and embed security best practices into the foundation of I&O, ensuring agility and cost-effectiveness.

- Cybersecurity Threats That I&O Leaders Didn't See Coming and What Must You Do Now
- How to Get Funding for Technical Debt Remediation
- Technical Insights: Ransomware Recovery Steps — We Can Be Ready for the Breach
- From DR to Resilience: Implementing a Resilience Framework
- Top Technology Trends Shaping the Future of AI Infrastructure Strategy Development
- Future of Data Centers: Energy Shortages, Efficiency and AI
- Ransomware Recovery Steps — Avoid Paying the Ransom
- Balancing Patch Management and Operational Resilience

C

Transforming Operations and End-user Services

Your operating environment spans from end users to distributed, fragmented and complex infrastructures, creating management and operational nightmares. I&O and their end-user services leaders are challenged to evolve to meet the increasing demands of their end-users, while ensuring protection of assets and cost-optimized delivery models. Shifting from reactive, manual actions to autonomous, predictive services is key. This IT operations and end-user services conference track focuses on how I&O leaders empower teams to deliver operational enhancements through efficiencies to maintain, administer and support digital workplace and hybrid infrastructures.

- Magic Quadrant for Observability Platforms
- Top 5 Reasons Your I&O Automation Initiative Is Suffering (And What to Do About It)
- AI Use Cases for IT Support That Will Transform Your IT Service Desk
- Top 10 Best Practices for Optimizing Generative AI Costs
- How to Build a Great Strategic Network Roadmap
- Magic Quadrant for AI Applications in IT Service Management
- Emerging Use Cases of Agentic AI in I&O
- 5 Steps to Get Control of Your Observability Costs
- How to Address Risks in Your AI and GenAI Contracts

Plan your experience (continued)

Agenda tracks

Sessions

Elevating Leadership

I&O leaders face unprecedented challenges that make it difficult to create an adaptable vision for their organization. Designing an ongoing strategy and roadmap is a critical task, then successful implementation and adaptation of that strategy is essential. Reacting to constantly changing business requirements, rapid technological change, multigenerational workforces and challenging recruitment market conditions make workforce planning extremely difficult. This I&O conference track focuses on both experienced and new to role I&O leaders and how they design, change and run their functions, and how to ensure they have the right people with the right skills to meet current and future organization needs.

- Gartner Opening Keynote: Navigating the Hype — Strategic Roadmap to I&O Success
- Leadership Vision 2026 Infrastructure and Operations
- 5 Keys to Success as a New Head of I&O
- I&O Skills: What's Needed Now, What's Needed in the Future
- How to Drive High-Value Maturity Improvements With Your I&O Operating Model
- Get Ready for the Agent-Native Future of I&O
- Roles, Skills and Training to Build a Successful Infrastructure Platform Engineering Team
- How to Adopt Agile and Product Mindsets to Transform Infrastructure and Operations

Spotlight

Sessions



Impactful AI

AI is embedded into the I&O operating environment. Developing skills and approaches to get value from AI is essential to take advantage of the productivity benefits that AI offers, as well as charting a course to incorporate AI into more use cases.

It is also critical that I&O become an enabler of AI in their broader organization, supporting business initiatives to introduce, utilize and gain value from AI.

This spotlight track focuses on guiding I&O leaders in these two endeavors and exploring the use cases and organizational needs they are challenged to meet.

- Gartner Opening Keynote: Navigating the Hype — Strategic Roadmap to I&O Success
- Ask the Expert:* How to Avoid the Failure of AI Infrastructure Investments?*
- AI Use Cases for IT Support That Will Transform Your IT Service Desk
- Top 10 Best Practices for Optimizing Generative AI Costs
- Top Technology Trends Shaping the Future of AI Infrastructure Strategy Development
- Future of Datacenters: Energy Shortages, Efficiency and AI
- Magic Quadrant for AI Applications in IT Service Management
- Get Ready for the Agent-Native Future of I&O
- Emerging Use Cases of Agentic AI in I&O
- How to Address Risks in Your AI and GenAI Contracts



Cost and Value

Cost optimization and value realization are fundamental requirements for I&O, yet they remain a persistent challenge year over year. Responding to economic volatility, inflation and talent shortages is key.

Effectively managing technology sourcing, procurement and vendor relationships to maximize cost and value outcomes is critical and demanded by the business.

This spotlight track for sourcing, procurement and vendor management leaders and I&O leaders focuses on how to optimize operational costs of software, services and infrastructure at the edge, cloud, and on-premises while maximizing value for the business.

- Contract Negotiation Clinic:* How to Negotiate Microsoft Azure, Google and Amazon Web Services
- How to Get Funding for Technical Debt Remediation
- Top 10 Best Practices for Optimizing Generative AI Costs
- Ask the Expert:* How to Get Better at Managing Cloud Costs?
- Avoid Buyer's Remorse: Adopt 5 Practices for Highly Effective Technology Buying
- Ask the Expert:* How to Control and Optimize Public Cloud Data Charges and Costs
- Technical Insights: The Cloud Financial Management Maturity Roadmap
- How to Address Risks in Your AI and GenAI Contracts

*Limited to end users only.

"Attending Gartner I&O Conference was a game-changer for our organization. The event provided invaluable insights into operational and innovation strategies that we could immediately implement. It was an exceptional experience that has significantly impacted our strategic direction and operational efficiency. Highly recommend!"

Sara Minehan, Director Operations Architecture and Delivery, Department of Health and Aged Care

Interact with experts

Gartner one-on-one meeting*
Enjoy complimentary consulting with a Gartner expert on the topic of your choice.

Roundtables*
Moderated by Gartner experts for exchanging ideas and best practices with your peers

Workshops and Contract Negotiation Clinics*
Interactive sessions with a how-to focus

Ask the Expert Sessions*
Pose tough questions to a single Gartner expert in an intimate, topic-driven session.

Connect with solution providers

Exhibit Showcase
Learn about the current exhibitor landscape as you continuously evaluate and analyze product capabilities.

Solution Provider sessions
Get a snapshot of the current solution landscape. Exhibitors reveal products and Gartner experts present findings based on Gartner Magic Quadrant™ insights and the Gartner Hype Cycle™ methodology.

*Online preregistration is required for one-on-ones, workshops, roundtables and Ask the Expert sessions. Reserve your place early, as space is limited. Interactive sessions are end-user exclusive.







Exhibit Showcase

Premier

WIZ

Exhibitor list as of 18 December 2025, and subject to change

Interested in exhibiting?
Contact us at
exhibit@gartner.com



Registration and pricing

What's included

In addition to four tracks of the latest Gartner insights, your conference registration fee includes complimentary access to these special features:

- **One Gartner expert one-on-one meeting***
- **Workshops***
- **Roundtables***
- **Ask the Expert sessions***
- **Exhibit Showcase**
- **Contract Negotiation Clinics**
- **Peer Meetups**
- **Networking lunches and receptions**

*Online preregistration is required for one-on-ones, workshops, roundtables and Ask the Expert sessions. Reserve your place early, as space is limited. Interactive sessions are end-user exclusive.

Group Rate Discount

Maximize learning by participating together in relevant sessions or splitting up to cover more ground, sharing your session take-aways later.

Complimentary registrations

- 1 for every 3 paid registrations
- 2 for every 5 paid registrations
- 3 for every 7 paid registrations
- 4 for every 10 paid registrations

For more information, email **GlobalConferences@gartner.com** or contact your Gartner account manager.

Gartner conference tickets

We accept one Gartner summit ticket for payment. If you are a client with questions about tickets, please contact your sales representative or call **000 800 050 3902.**

Gartner Conference Navigator

Gartner Conference Navigator helps you organize, view and custom-create an agenda based on:

- Date and time
- Track
- Experts/speakers
- Session descriptions
- Key initiatives



Early-bird discount

Save INR 17,000 when you register by 10 April.

Early-bird price: INR 1,11,100 + GST
Standard price: INR 1,28,100 + GST
Government price: INR 1,04,500 + GST*

*Proof of Government sector status required for verification. Price cannot be applied retroactively. "Government sector" definition: National government, state or local government, public administration.

3 ways to register

Web:
gartner.com/in/io

Email:
GlobalConferences@gartner.com

Phone: 000 800 050 3902



Venue

Grand Hyatt, Mumbai, India
Western Express Highway
Santacruz (East)
Mumbai, 400 055 India

Located in Mumbai's business district (BKC), Grand Hyatt Mumbai offers luxurious accommodations, state-of-the-art meeting facilities and exceptional dining. Ideal for productive stays and successful events.







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1 – 2 June | Mumbai, India
gartner.com/in/io

Join the conversation

#GartnerIO

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Around the globe

Gartner IT Infrastructure, Operations & Cloud Strategies Conference

11 – 12 May 2026 | Sydney, Australia

1 – 2 June 2026 | Mumbai, India

1 – 3 December 2026 | Tokyo, Japan

8 – 10 December 2026 | Las Vegas, NV

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