

Gartner®

# Gartner IT Infrastructure, Operations & Cloud Strategies Conference

11 – 12 May 2026 | Sydney, Australia  
[gartner.com/ap/io](https://gartner.com/ap/io)

Deliver Today.  
Transform Tomorrow.

**Save AU \$600 when  
you register by  
13 March 2026.**

**Autumn Stanish**  
Director



# Empower your infrastructure, operations and cloud strategy journey in 2026

## Lead AI-powered transformation by balancing speed, costs and talent — building trust and empowering teams for a reliable future.

**Gartner IT Infrastructure, Operations & Cloud Strategies Conference** brings the world's technology leaders together to hear business and technology insights, and top trends impacting cost and value optimization, hybrid and sovereign cloud, generative and agentic AI, security and compliance, and more. Find objective answers and best practices designed to propel your organization forward. With expert-led sessions, hands-on workshops and unparalleled networking opportunities, this is the must-attend conference for infrastructure and operations leaders. Join us on-site to gain the insights and tools you need to achieve results and create an effective pathway to the future.



**Gain insight you can trust.** Join us for the only IT infrastructure, operations and cloud conference shaped by data-driven insights and 200,000+ annual conversations between Gartner experts and the IT community.



**Strengthen your network.** Join a group of 500+ IT infrastructure, operations and cloud leaders at a conference that prioritizes meaningful interactions and valuable connections.



**Validate your strategy.** Our global team of 19+ on-site infrastructure, operations and cloud experts helps you create and validate your strategy using actionable insight based on our proprietary research and tools.



**Discover cutting-edge solution providers.** Hear from and evaluate the newest insights from 20+ solution providers at the forefront of technology and explore how they can elevate your business.

## What's new for 2026

- Tactics for navigating geo-repatriation
- Cost and value optimization sessions
- Agentic AI and automation sessions
- New To Role sessions

## Who should attend

### Infrastructure and operations executives

- Heads of I&O
- I&O strategy and planning

### Data center and IT infrastructure

- Directors of IT infrastructure
- Directors of data center
- Network managers
- Comms managers
- Platform engineering managers

### IT operations

- IT service management
- IT service delivery
- IT service desk managers
- Application support
- DevOps management
- Site reliability engineering

### IT leaders

- Heads of IT
- IT strategists and planners
- Chief technology officers
- I&O project managers
- I&O platform owners
- End-user services leaders
- Digital workplace leaders

### Security leaders

- I&O security operations
- Heads of cloud security
- Infrastructure security
- Heads of security and risk management

### Sourcing, procurement and vendor management leaders

- Sourcing leads
- Vendor management leads
- Procurement leads
- Category managers
- Contract managers



# Gartner Opening Keynote

## Navigating the Hype: Strategic Roadmap to I&O Success

In a world where change is the only constant, I&O leaders must strategically navigate the hype surrounding emerging technologies. This keynote offers a realistic perspective on innovations impacting infrastructure, including AI-driven automation and business-led IT, equipping leaders with strategies for adaptive governance and talent evolution. Attendees gain actionable tactics to prioritize technological changes, ensuring infrastructure resilience and fitness, while making informed decisions about embracing or avoiding new technologies in a rapidly diversifying landscape.



**Autumn Stanish**  
Director



**Paul Delory**  
Vice President

# Gartner Keynote

## Lighthouse Leaders Cultivate Human Success

In an era of relentless change and uncertainty, your greatest leadership asset isn't technology — it's your ability to be a clear, steady signal that cultivates human potential. This keynote shows you how to lead like a lighthouse: not by controlling the storm, but by empowering your teams to navigate it with confidence, curiosity and resilience.



**Tori Paulman**  
Vice President

\*Agenda information as of 18 December 2025, and subject to change



## Agenda tracks

**A Maximizing Cloud Outcomes**  
Organizations demand greater value from cloud investments, emphasizing their strategic importance for business innovations. I&O leaders can accelerate outcomes by adopting a structured approach to cloud innovation, modernization, governance and migration. This track helps cloud leaders develop strategies to leverage cloud opportunities for business goals.

**B Delivering Resilient and Secure Infrastructure**  
As business demands rapidly evolve, I&O leaders must deliver resilient infrastructure with security integrated at its core. This track guides you in adopting aggressive automation and modern, secure platforms. Learn how to effectively partner with security and compliance teams to mitigate risk, manage vulnerabilities, and embed security best practices into the foundation of I&O, ensuring agility and cost-effectiveness.

**C Transforming Operations and End-user Services**  
Your environment spans end users to distributed, complex infrastructures, creating management challenges. I&O and end-user services leaders must evolve to meet increasing demands while protecting assets and optimizing costs. Shifting from reactive actions to autonomous services is key. This track focuses on empowering teams to enhance operations, and maintain and support digital workplaces and hybrid infrastructures.

## Topics

- Cloud migration, hybrid cloud, cloud strategy, cloud governance, cloud center of excellence (CCOE)
  - Multicloud, sovereign cloud, industry cloud, cloud vendor selection and management
  - Cloud-managed services, cloud storage, hybrid storage, multicloud storage
  - IaaS, PaaS, SaaS
  - Management platforms, cloud-native architectures
  - Sovereign cloud and georepatriation
  - Cloud-native architectures
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- Data centers
  - Distributed hybrid infrastructure, infrastructure as code, infrastructure modernization
  - Networking, low-code platforms
  - Infrastructure vendor management, infrastructure vendor selection
  - Managed services, storage as code, technical debt, primary storage, colocation
  - Cloud security
  - Zero-trust networking
  - Security and compliance
- 
- Agile ways of working
  - Automation, cloud management, infrastructure platform engineering
  - DevOps, observability, SRE
  - Chaos engineering, resilience, reliability, performance engineering
  - Recoverability, outsourcing, automated incident response, self-healing systems
  - AI chatbots, monitoring, AI-augmented operation, ITSM, end-user services, endpoint management
  - DEX management tools and strategies, VDI and DaaS, MDLS, AI PCs and smartphones
  - Unified communications, collaboration platforms
  - IT support, IT service desk, future of ITSM, AI-enabled help desks

## Agenda tracks

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**D Elevating Leadership**  
I&O leaders face challenges creating an adaptable vision. Designing a strategy and roadmap is critical, with successful implementation essential. Evolving business requirements and tech changes complicate workforce planning. This track focuses on how I&O leaders design, change and run functions, ensuring they have the right people and skills for current and future needs.

**E Optimizing Costs and Value**  
Cost optimization and value realization are fundamental requirements for I&O, yet remain a challenge. Responding to economic volatility, inflation and talent shortages is key. Managing technology sourcing, procurement and vendor relationships to maximize outcomes is critical. This track focuses on optimizing operational costs of software, services and infrastructure while maximizing business value.

## Topics

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- Transformation management, organizational change management
- Organizational structures, organization design, team enablement
- Fusion teams, culture change, operating models
- DEI, product management, I&O strategy
- Leadership development, leadership styles, managing employee performance
- Technical debt hacks, intergenerational workforces

- Contract negotiations, contract optimization
- Cloud migration cost management, optimizing I&O costs
- Delivering value with I&O investments, cloud cost management best practices
- FinOps, key IT vendor management and application governance, technical debt management, AI cost management, AI value management
- Vendor management, vendor relationships, sourcing practices
- Future of work
- Skills competency assessment and development

## Spotlight tracks

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 **Sourcing, Procurement and Vendor Management**  
Sourcing, procurement and vendor management (SPVM) leaders must become catalysts for business-led IT sourcing while supporting diversity and sustainability. This track helps SPVM leaders reinvent their role by focusing on business outcomes through digitally enabled processes and tools, and providing value by leveraging data to make better decisions.

 **AI**  
AI is embedded in the I&O environment. Developing skills to leverage AI is essential for productivity benefits and incorporating AI into more use cases. I&O must enable AI in their organization, supporting business initiatives to utilize and gain value from AI. This track guides I&O leaders.

 **New To Role**  
The New To Role spotlight track is tailored for professionals who are navigating the early stages of their leadership journey. This track offers practical guidance on engaging stakeholders, mastering change communication and leveraging the latest trends.

 **Technical Insights**  
The Technical Insights spotlight track for I&O leaders offers sessions that provide in-depth analysis of critical I&O topics. They are designed for attendees who desire greater technical detail in areas of architecture and design. The sessions are presented by Gartner for Technical Professionals experts.

“Attending the Gartner I&O Conference was a game-changer for our organization. The event provided invaluable insights into operational and innovation strategies that we could immediately implement. It was an exceptional experience that has significantly impacted our strategic direction and operational efficiency. Highly recommend!”

Sara Minehan, Director Operations Architecture and Delivery,  
Department of Health and Aged Care

## Interact with experts

 **Gartner one-on-one meeting\***

 **Roundtables\***  
Moderated by Gartner experts for exchanging ideas and best practices with your peers

 **Workshops and Contract Negotiation Clinics\***  
Interactive sessions with a how-to focus

 **Ask the Expert Sessions\***  
Pose tough questions to a single Gartner expert in an intimate, topic-driven session.

## Connect with solution providers

**Exhibit Showcase**  
Learn about the current exhibitor landscape as you continuously evaluate and analyze product capabilities.

**Solution Provider sessions**  
Get a snapshot of the current solution landscape. Exhibitors reveal products and Gartner experts present findings based on Gartner Magic Quadrant™ insights and the Gartner Hype Cycle™ methodology.

\*Online preregistration is required for one-on-ones, workshops, roundtables and Ask the Expert sessions. Reserve your place early, as space is limited. Interactive sessions are end-user exclusive.



# Exhibit Showcase

Premier

**HALOITSM**

**IBM**

**NUTANIX**

Exhibitor list as of 18 December 2025, and subject to change

Interested in exhibiting?  
Contact us at  
[exhibit@gartner.com](mailto:exhibit@gartner.com)



# Registration and pricing

## What's included

In addition to five tracks of the latest Gartner insights, your conference registration fee includes complimentary access to these special features:

- **One Gartner expert one-on-one meeting\***
- **Workshops\***
- **Roundtables\***
- **Ask the Expert sessions\***
- **Exhibit Showcase**
- **Contract Negotiation Clinics**
- **Peer Meetups**
- **Networking lunches and receptions**

\*Online preregistration is required for one-on-ones, workshops, roundtables and Ask the Expert sessions. Reserve your place early, as space is limited. Interactive sessions are end-user exclusive.

## Group Rate Discount

Maximize learning by participating together in relevant sessions or splitting up to cover more ground, sharing your session take-aways later.

### Complimentary registrations

- 1 for every 3 paid registrations
- 2 for every 5 paid registrations
- 3 for every 7 paid registrations
- 4 for every 10 paid registrations

For more information, email [GlobalConferences@gartner.com](mailto:GlobalConferences@gartner.com) or contact your Gartner account manager.

## Gartner conference tickets

We accept one Gartner summit ticket for payment. If you are a client with questions about tickets, please contact your sales representative or call **+61 18 0051 8140**.

## Gartner Conference Navigator

Gartner Conference Navigator helps you organize, view and custom-create an agenda based on:

- Date and time
- Session descriptions
- Track
- Key initiatives
- Experts/speakers
- Vertical industries



## Early-bird discount

**Save AU \$600 when you register by 13 March 2026.**

**Early-bird price: AU\$3,625 + GST**

Standard price: AU\$4,225 + GST

Public Sector price\*: AU\$3,475 + GST

\*Proof of public-sector status required for verification. Price cannot be applied retroactively. "Public sector" definition: National government, state or local government, public administration.

## 3 ways to register

### Web:

[gartner.com/ap/io](http://gartner.com/ap/io)

### Email:

[GlobalConferences@gartner.com](mailto:GlobalConferences@gartner.com)

**Phone: +61 18 0051 8140**



## Venue

Hilton Sydney  
488 George Street  
Sydney, New South Wales 2000  
Australia

The Hilton is in the heart of Sydney's CBD on George Street, close to transportation, shopping, attractions and entertainment. Conveniently located less than 30 minutes from Sydney Domestic and International Airport, and is only 50m from Town Hall Station, ensuring a comfortable and enjoyable experience for all attendees.



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**Join the conversation**



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13 March 2026.

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**Email:** [GlobalConferences@gartner.com](mailto:GlobalConferences@gartner.com)

**Phone:** +61 18 0051 8140

### **Around the globe**

**Gartner IT Infrastructure, Operations & Cloud  
Strategies Conference**

11 – 12 May 2026 | Sydney, Australia

1 – 2 June 2026 | Mumbai, India

1 – 3 December 2026 | Tokyo, Japan

8 – 10 December 2026 | Las Vegas, NV



Gartner, Inc., 56 Top Gallant Road, Stamford, CT 06902-7700

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