

Gartner®

Gartner IT Infrastructure, Operations & Cloud Strategies Conference

December 9 – 11, 2025 | Las Vegas, NV
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Deliver Today.
Transform Tomorrow.

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Autumn Stanish
Director Analyst



Empower your infrastructure, operations and cloud strategy journey

Enable transformation by delivering resilient, high-velocity platforms and services, balancing AI-driven change, costs, value and talent.

Gartner IT Infrastructure, Operations & Cloud Strategies Conference brings the world's technology leaders together to hear top trends including cost and value optimization, hybrid cloud, generative and agentic AI, security and compliance, and more. Find objective answers and best practices in topic coverage designed to propel your organization forward. With expert-led sessions, hands-on workshops and unparalleled networking opportunities, this is the must-attend conference for IT infrastructure and operations leaders. Join us on-site to gain the insights and tools you need to create an effective pathway to the future.



Gain insight you can trust. Join us for the only IT infrastructure, operations and cloud conference shaped by data-driven research and more than 200,000 annual conversations between Gartner experts and the IT community.



Strengthen your network. Join 4,700+ IT infrastructure, operations and cloud leaders at a conference that prioritizes meaningful interactions and powerful connections.



Validate your strategy. Our global team of 60+ on-site infrastructure, operations, cloud and AI experts helps you create and validate roadmap over game plan using actionable insight based on our proprietary research and tools.



Discover cutting-edge solution providers. In a tech-driven world, access is everything. Evaluate 120+ solution providers at the forefront of technology and explore how they can elevate your business.

What's new

- Tactics for navigating volatility, uncertainty, complexity and ambiguity
- Cost and value optimization sessions
- Agentic AI and automation sessions
- New To Role sessions

Who should attend

Infrastructure and operations executives

- Heads of I&O
- I&O strategy and planning

Data center and IT infrastructure

- Directors of IT infrastructure
- Directors of data center
- Network managers
- Comms managers
- Platform engineering managers

IT operations

- IT service management
- IT service delivery
- IT service desk managers
- Application support
- DevOps management
- Site reliability engineering

IT leaders

- Heads of IT
- IT strategists and planners
- Chief technology officers
- I&O project managers
- I&O platform owners
- End-user services leaders
- Digital workplace leaders

Sourcing, procurement and vendor management leaders

- Sourcing leads
- Vendor management leads
- Procurement leads
- Category managers
- Contract managers

Security leaders

- I&O security operations
- Heads of cloud security
- Infrastructure security
- Heads of security and risk management



Gartner Opening Keynote

Navigating the Hype: Strategic Pathways to I&O Success

In a world where change is the only constant, I&O leaders must strategically navigate the hype surrounding emerging technologies. This keynote offers a realistic perspective on innovations impacting infrastructure, including AI-driven automation and business-led IT, equipping leaders with strategies for adaptive governance and talent evolution. Attendees gain actionable tactics to prioritize technological changes, ensuring infrastructure resilience and fitness, while making informed decisions about embracing or avoiding new technologies in a rapidly diversifying landscape.



Autumn Stanish
Director Analyst



Paul Delory
VP Analyst

Gartner Keynote

Lighthouse Leaders Cultivate Human Success

This keynote is not about AI, it's about you — the leader poised to navigate transformative technological and cultural shifts. Successful leaders in this era are not solely focused on AI; instead, they take bold positions, ask great questions and are relentlessly curious. Leaders who view challenges as opportunities to learn and grow foster an environment where simple "Yes"s or "No"s are replaced by "Yes, if ..." and "Not yet." There has never been a more important time for leaders who recognize their role in nurturing human potential into future success.



Tori Paulman
VP Analyst



Jose Ramirez
Director Analyst



Shawn Murphy
Senior Director
Analyst



Plan your experience

Exhibitor list as of 8 August 2025, and subject to change

Agenda tracks

A Maximizing Cloud Outcomes
Organizations demand greater value from cloud investments, emphasizing the cloud's strategic importance for emerging business innovations. I&O leaders can accelerate business outcomes by adopting a structured, coherent approach to cloud innovation, modernization, governance, adoption and migration.

B Delivering Resilient Infrastructure
Organizations are under immense pressure to meet rapidly changing business needs. I&O leaders face a world that requires increasingly complex architectures, effective integration patterns, expanded and responsive infrastructure capabilities, built in security and compliance, federated delivery practices and versatile skills.

C Optimizing Costs and Value
Cost optimization and value realization are fundamental requirements for I&O, yet they remain a persistent challenge year over year. Responding to economic volatility, inflation and talent shortages is key. Effectively managing technology sourcing, procurement and vendor relationships to maximize cost and value outcomes is critical and demanded by the business.

D Fortifying Security
Security is critical to an effective I&O infrastructure. Effective I&O infrastructure requires security, and integrated collaboration to mitigate risk efficiently. It is essential that integrated, collaborative efforts mitigate risk and maintain agility and cost effectiveness. I&O finds it difficult to manage the high volume of vulnerability disclosures, leading to increased organizational risk.

E Elevating Leadership
I&O leaders face unprecedented challenges that make it difficult to create an adaptable vision for their organization. Designing an ongoing strategy and roadmap is a critical task, then successful implementation and adaptation of that strategy is essential. Reacting to constantly changing business requirements, rapid technological change, multigenerational workforces and challenging recruitment market conditions make workforce planning extremely difficult.

F Transforming Operations and End-User Services
Navigating the whirlwind of innovation is crucial to remain competitive. Organizations that effectively harness innovation gain a competitive edge by exploiting technology to enable business innovations driven by team inspiration and engagement. Innovation encompasses corporate social responsibility, approach to sustainability, customer experience and employee experience and technology advancements.

Topics

- Cloud migration, hybrid cloud, cloud strategy, cloud governance, cloud center of excellence (CCOE)
- Multicloud, sovereign cloud, industry cloud, cloud vendor selection and management
- Cloud-managed services, cloud storage, hybrid storage, multicloud storage
- IaaS, PaaS, SaaS
- Management platforms, cloud-native architectures
- Georepatriation, cloud repatriation

- Data centers
- Distributed hybrid infrastructure, infrastructure as code, infrastructure modernization
- Networking, low-code platforms
- Infrastructure vendor management, infrastructure vendor selection
- Managed services, storage as code, technical debt, primary storage, colocation
- Bare metal as a service, high-availability architectures

- Contract negotiations, contract optimization
- Cloud migration cost management, optimizing I&O costs
- Delivering value with I&O investments, cloud cost management best practices
- FinOps, key IT vendor management and application governance, technical debt management, AI cost management, AI value management
- Vendor management, vendor relationships, sourcing practices

- Cloud security, cybersecurity, zero-trust networking
- Security and compliance, DevSecOps
- Data protection/backup/recovery, security automation
- Secure access service edge (SASE), malware/ransomware
- Threat modeling, reporting and remediation
- Secure storage, continuous threat and exposure management
- Risk mitigation and management, patch management

- Transformation management, organizational change management
- Organizational structures, organization design, team enablement
- Fusion teams, culture change, operating models
- DEI, product management, I&O strategy
- Leadership development, leadership styles, managing employee performance
- Technical debt hacks, intergenerational workforces

- Agile ways of working
- Automation, cloud management, infrastructure platform engineering
- DevOps, observability, SRE
- Chaos engineering, resilience, reliability, performance engineering
- Recoverability, outsourcing, automated incident response, self-healing systems
- AI chatbots, monitoring, AI-augmented operation, ITSM, end-user services, endpoint management
- DEX management tools and strategies, VDI and DaaS, MDLS, AI PCs and smartphones
- Unified communications, collaboration platforms
- IT support, IT service desk, future of ITSM, AI-enabled help desks

Plan your experience (continued)

Agenda tracks

G

Transforming Operations

Operations leaders must innovate approaches in delivering complex, distributed operations to meet customer expectations. I&O leaders seek new and innovative approaches to support hybrid workloads, improve incident response and recovery, embed reliability and resilience, and ensure the performance of systems.

Topics

- Agile ways of working
- Automation, cloud management, infrastructure platform engineering platforms
- DevOps, observability, SRE
- Chaos engineering, resilience, reliability, performance engineering
- Recoverability, outsourcing, automated incident response, self-healing systems
- AI chatbots, monitoring, AI-augmented operations

H

Evolving Talent and Skills

Insufficient key skills and talent is a top challenge that organizations continue to face. Constantly evolving business demands, rapid technological change and challenging recruitment make workforce planning extremely difficult. Evolving the operating model and organization design forces reassessment of workflows, role definitions and skill requirements. For I&O leaders this means that strategy development and workforce planning must happen in tandem.

- Staffing and retention, skills and competency assessment and development
- Future of work, learning methods, learning communities
- Career path development, job family definition, recruitment strategies
- Workforce development strategy, staffing numbers
- Retirement and succession planning
- Inclusion, multigenerational workforce
- Agile ways for working, agile ways of learning

I

Enhancing End-user services

The operational leadership of I&O directly influences employees' experiences in their digital workplace. I&O and end-user services leaders are challenged to evolve to meet the increasing demands of their end-users, delivering compelling digital employee experiences (DEX) while ensuring protection of assets and cost-optimized delivery models. Shifting from reactive, manual actions to autonomous, predictive services is key.

- ITSM
- End-user services, endpoint management, DEX management tools and strategies
- VDI and DaaS, MDLS, AI PCs and smartphones
- Unified communications, collaboration platforms
- IT support, IT service desk
- Future of ITSM, AI-enabled helpdesks

Exhibitor list as of 8 August 2025, and subject to change



Spotlight tracks



Impactful AI

AI is embedded into the I&O operating environment. Developing skills and approaches to get value from AI is essential to take advantage of the productivity benefits that AI offers, as well as charting a course to incorporate AI into more use cases. It is also critical that I&O become an enabler of AI in their broader organization, supporting business initiatives to introduce, utilize and gain value from AI. This spotlight track focuses on guiding I&O leaders in these two endeavors and exploring the use cases and organizational needs they are challenged to meet.



Midsized Enterprise Focus

Midsized enterprises face many of the same challenges as large organizations but have a fraction of the resources with which to execute. Small teams of IT versatilists, limited budgets and small-scale environments make certain strategies and tactics universally beneficial. These organizations have greater agility and lower bureaucratic overhead that can provide the edge on larger competitors. Dedicated sessions and networking opportunities in this spotlight track are designed with your scale and operational environment in mind.



Scaling Infrastructure Platform Engineering

Organizations are under immense pressure to meet rapidly changing business needs. I&O leaders face increasingly complex architectures, a need for effective integration patterns, expanded platform capabilities, security and compliance built in, disciplined yet federated delivery practices and versatile skills of their teams. This spotlight track for I&O leaders explores how to use a product focused mindset, infrastructure platform engineering, infrastructure as code and automation to establish and develop platforms that enable the agility required to meet their challenges.



New to Role

Stepping into a new leadership position comes with unique challenges and opportunities. The New to Role spotlight track is tailored for professionals in IT infrastructure, operations, and cloud strategies who are navigating the early stages of their leadership journey. This track offers practical guidance on engaging stakeholders, mastering change communication, and leveraging the latest trends shaping the I&O landscape. Through expert insights and interactive sessions, you'll discover the essential skills needed now and, in the future, learn actionable tactics to make an immediate impact, and gain a clear vision for success as a new I&O leader—empowering you to lead with confidence and drive meaningful results from Day 1.



Sourcing, Procurement and Vendor Management

SPVM leaders must become catalysts for business-led IT sourcing while supporting diversity and sustainability. This track helps SPVM leaders reinvent their role by focusing on business outcomes through digitally enabled processes and tools, and provide value by leveraging data to make better decisions.



Navigating the Volatile Environment

In today's rapidly shifting landscape, IT leaders are facing unprecedented challenges as workforce demands, and global circumstances evolve with increasing speed and unpredictability. Our Navigating the Volatile Environment track is designed to provide essential guidance for thriving amid volatility, uncertainty, complexity and ambiguity (VUCA) through expert-led sessions and roundtables. Learn to assess your IT organization's ability to withstand and recover from disruption and discover both proactive and reactive strategies to ensure your IT operations remain reliable, recoverable and adaptable — no matter what challenges arise.



The Senior Leadership Circle Program

Created for the most senior infrastructure and operations leaders, the Senior Leadership Circle Program is an exclusive opportunity to engage with Gartner experts as well as your I&O peers and attend recommended sessions to optimize your conference experience. As part of the conference track for I&O leaders, we suggest attending the sessions on skills, organization and leadership as well as sessions exclusive to the program. An application is required to participate.



Technical Insights

The Technical Insights spotlight track for I&O leaders offers sessions that provide in-depth analysis of critical I&O topics. They are designed for attendees who desire greater technical detail in areas of architecture and design. The sessions in this spotlight track are presented by Gartner for Technical Professionals experts.

“This is my second time attending Gartner IOCS Cloud Conference, and it has once again exceeded my expectations. The quality of the sessions and depth of expertise shared by the speakers are truly impressive.”

Arthur Lynch, Chief, IT Operations, NIH

The Senior Leadership Circle Program



Designed specifically for I&O leaders, the Senior Leadership Circle Program offers a curated executive experience, delivering targeted sessions, discussions and networking opportunities throughout the conference. An application is required.

Interact with experts



Gartner one-on-one meeting*

Complimentary consulting with a Gartner expert on the topic of your choice.



Roundtables*

Moderated by Gartner experts for exchanging ideas and best practices with your peers.



Contract Negotiation Clinics

Learn practical strategies and tools for negotiating vendor contracts.



Workshops

Small-scale and interactive, you can drill down on specific topics with a how-to focus.



Ask the Expert Sessions*

Pose tough questions to a single Gartner expert in an intimate, topic-driven session.

Connect with solution providers

Exhibit Showcase

Learn about the current exhibitor landscape as you continuously evaluate and analyze product capabilities.

Solution Provider sessions

Get a snapshot of the current solution landscape. Exhibitors reveal products and Gartner experts present findings based on Gartner Magic Quadrant™ research and the Gartner Hype Cycle™ methodology.

*Online preregistration is required for one-on-ones, workshops, roundtables and Ask the Expert sessions. Reserve your place early, as space is limited. The Senior Leadership Circle Program requires an application and is subject to approval. Interactive sessions are end-user exclusive.



Exhibit Showcase

Premier



Interested in exhibiting?
Contact us at
exhibit@gartner.com

Exhibitor list as of 8 August 2025, and subject to change



Registration and pricing

What's included

In addition to 9 tracks of the latest Gartner research, your conference registration fee includes complimentary access to these special features:

- **One Gartner expert one-on-one meeting***
- **Workshops***
- **Roundtables***
- **Ask the Expert sessions***
- **Exhibit Showcase**
- **Agenda planning**
- **Contract Negotiation Clinics**
- **Peer Meetups**
- **Networking lunches and receptions**
- **The Senior Leadership Circle Program***

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Group Rate Discount

Maximize learning by participating together in relevant sessions or splitting up to cover more ground, sharing your session take-aways later.

Complimentary registrations

- 1 for every 3 paid registrations
- 2 for every 5 paid registrations
- 3 for every 7 paid registrations
- 4 for every 10 paid registrations

For more information, email GlobalConferences@gartner.com or contact your Gartner account manager.

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Gartner Conference Navigator

Gartner Conference Navigator helps you organize, view and custom-create an agenda based on:

- | | |
|--------------------|------------------------|
| • Date and time | • Session descriptions |
| • Track | • Key initiatives |
| • Experts/speakers | • Vertical industries |



Early-bird discount

**Save \$425 when
you register by
10 October 2025**

Early-bird price: \$4,325

Standard price: \$4,750

Public Sector price*: \$4,025

*Proof of public-sector status required for verification. Price cannot be applied retroactively.
"Public sector" definition: National government, state or local government, public administration.

3 ways to register

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Venue

The Venetian
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Las Vegas, Nevada 89109
United States

The Venetian Las Vegas Resort is located directly on the Las Vegas Strip. With convenient access to world-class restaurants and entertainment.

Visit gartner.com/us/io or call **1 855 761 9211** for updates and to register.



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Early-bird discount

Register now and save
\$425 on the standard rate.
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1 – 2 June 2026 | Mumbai, India
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