



Gartner IT Infrastructure, Operations & Cloud Strategies Conference

13 – 14 May 2025 | Sydney, Australia
gartner.com/ap/io

Discover IT trends and technologies shaping the future of government

As the digitalization of society progresses and augmented ecosystems emerge, national, regional and local government infrastructure and operations (I&O), and cloud leaders must ensure that their digital innovation keeps pace with the private sector.

Gartner IT Infrastructure, Operations & Cloud Strategies Conference looks at examples and critical success factors for digital transformation and highlights possible blind spots that I&O and cloud leaders must address to fuel and sustain transformation; it also looks at how to accelerate the evolution and reduce the cost of legacy environments.

Our intensive two-day conference features five dedicated session tracks and three spotlight tracks designed to cover the priorities of enterprises in the public sector.

Key priorities

- **Enhancing cybersecurity.** Strengthen defenses to protect sensitive government data and infrastructure.
- **Optimizing IT budgets.** Maximize efficiency and effectiveness within tight budget constraints.
- **Modernizing legacy systems.** Upgrade outdated technology to improve service delivery and operational efficiency.
- **Ensuring compliance.** Meet regulatory and policy requirements while implementing new technologies.
- **Driving digital transformation.** Leverage cloud and digital tools to improve public service delivery.

“Fantastic networking opportunity with like-minded peers. Valuable sessions focused on emerging trends that help us stay ahead of the game.”

Beau Lloyd, Director Infrastructure Operations, Australian Criminal Intelligence Commission (ACIC)



Key Gartner experts



Cameron Haight
VP Analyst



Craig Lawson
VP Analyst



Dan Wilson
VP Analyst



Julia Palmer
VP Analyst



Mark Cleary
Senior Director
Analyst



Dean Lacheca
VP Analyst

3 ways to register

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Recommended sessions

Tuesday, 13 May

Generative AI Scenario: A Reality Check for I&O Leaders **Cameron Haight, VP Analyst**

Is Microsoft 365 Copilot Worth it? Key Insights From the Digital Workplace GenAI Survey **Dan Wilson, VP Analyst**

How Should I Approach Infrastructure Modernization? **Dennis Smith, Distinguished VP Analyst**

The Future of Data Centers: What's Next for 2024 and Beyond **Tony Harvey, Senior Director Analyst**

The 6 Building Blocks of Infrastructure and Operations Maturity in Midsize Enterprises **Mike Cisek, VP Analyst**

Unveiling the I&O Future: Exploring Distributed Hybrid Infrastructure On-Premises, at the Edge and in the Cloud **Julia Palmer, VP Analyst**

Wednesday, 14 May

AI Will Be the Foundation of Next-Generation IT Operations **Cameron Haight, VP Analyst**

Cloud Repatriation: What, Where, When and Why? **Tony Harvey, Senior Director Analyst**

How to Deploy AI at Your Service Desk **Mark Cleary, Senior Director Analyst**

Top 10 Ways to Improve the Digital Employee Experience in 2025 **Dan Wilson, VP Analyst**

We Can't Patch Our Way Out of Threat Debt **Craig Lawson, VP Analyst**

12 Steps to Successfully Implement an I&O Automation Strategy **Manjunath Bhat, VP Analyst**

SRE Is More Than Operations, it's Reliability Everywhere **Hassan Ennaciri, Senior Director Analyst**

What's included

- **Explore** 50+ sessions on the latest trends, technologies and actionable insights to lead a world-class I&O team.
- **Attend** roundtables moderated by Gartner* to hear what others in the public sector are experiencing about relevant topics.
- **Enjoy** unrivaled networking opportunities for you to connect with peers to gain insights into the challenges facing public-sector organizations.
- **Schedule** a private one-on-one meeting with a Gartner expert* to discuss your most critical challenges.
- **Access** 25+ exhibitors to explore the latest technologies.



Conference fees

Standard price: AU\$3,995 + GST

Public-sector price: AU\$3,350 + GST

Proof of public-sector status required for verification. Price cannot be applied retroactively. "Public sector" definition: National government, state or local government, public administration.

Group Rate Discount

Get complimentary attendance and additional benefits when you attend as a group of three or more. Please visit gartner.com/ap/io for details.

3 ways to register

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