Gartner IT Infrastructure, Operations & Cloud Strategies Conference

December 5 – 7, 2023 | Las Vegas, NV
gartner.com/us/io

Gartner®

Agenda at a Glance

Tracks

- **A** Sparking Innovation
- **B** Accelerating Cloud Value
- **C** Engineering Platforms
- **D** Enhancing Operations
- **E** Evolving at the Edge
- **F** Embedding Security
- **G** Developing Skills
- **H** Transforming Leadership and the Organization
- **I** Optimizing Costs and Value

Spotlight Tracks

- **1** Focusing on Diversity, Equity and Inclusion
- **2** Digital Workplace
- **3** Sourcing, Procurement and Vendor Management
- **4** Senior Leadership Circle
- **5** Midsize Enterprise Focus
- **6** Technical Insights
- **7** Sustainability

Tuesday, December 5

Registration and Breakfast

Gartner Keynote

SESSIONS		
A The Future of Cloud in 2028: From Technology to Business Necessity	**B** The Future of Serverless Computing	**C** The I&O Leader's Guide to Product vs. Platform Engineering Team Composition
D Backup/Recovery Innovations to Simplify, Protect and Recover from any Disaster	**E** Build an Effective Business Case for Edge Computing	**F** Technical insights: Outlook for Application Security, 2023 **6**
G Sourcing Talent From the Inside: How Leaders Use an Adaptive Skills Network to Identify Skills That Transcend Organizational Needs	**H** Technical Insights: How to Manage Costs of Applications Running in Containers and Kubernetes **6**	**Ask the Expert:** 8 Steps to Success When Negotiating Software and SaaS Deals **3**
Ask the Expert: How to Cultivate a Value-Centric Culture	Bridging the IT Gender Dive: Attracting and Retaining Female I&O Talent **1**	Magic Quadrant for Desktop as a Service, 2023 **2**
Magic Quadrant: Global Managed Network Services		

Solution Provider Sessions

SESSIONS		
A The I&O Leader's Guide to Sustainable Technology **7**	**B** The Cloud Strategy Cookbook — Taking Control of Your Cloud Strategy	**C** What Does Platform Engineering Mean for I&O
D Strategic Blueprint for Modernizing Service Operations	**E** Technical Insights: Don't Expect Your Father's CDN in the Edge Era **6**	**F** Outlook for Identity and Access Management, 2023
H Leadership Vision for 2024: Infrastructure and Operations	**H** Technical Insights: Improve Your Cloud Efficiency by Tracking the Value of Your Deployments **6**	**Ask the Expert:** Everything You Wanted to Know About Cloud Negotiating But Were Afraid to Ask **3**
Ask the Expert: How I&O Leaders Can Ensure a Diverse Workforce Through an Enhanced DEI Initiative **1**	**Ask the Expert:** Modern Secure Backup and Recovery Best Practices **6**	

Lunch Break

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Tuesday, December 5

SESSIONS

A The Future Implications of ChatGPT and Generative AI on I&O	**B** Technical Insights: Top 10 Cloud Migration Best Practices **6**	**C** Technical insights: Infrastructure Automation — The Hard Parts **6**
D Future-Proof: Strategic Roadmap for I&O Digital Workplace Transformation **2**	**E** Building an Edge Computing Strategy	**F** Guide to Security in a Hybrid Environment
G Powering Productivity: 5 Ways CIOs Can Boost IT Employee Output and Wellbeing:	**H** Leadership Vision for 2023: Midsize Enterprise Technology Leader **5**	**I** The Art and Science of Managing the Digital Giants: Amazon, Microsoft and Salesforce **3**
Ask the Expert: Running Applications With Containers, Kubernetes and Serverless Platforms **6**	**Ask the Expert:** How to Secure Cloud-Native Applications **6**	**Contract Negotiation Clinic:** Gartner's Top 10 Tips, Tactics and Tricks to Enhance Your Negotiation Playbook **3**
Magic Quadrant: Enterprise Backup and Recovery Software Solutions	**Magic Quadrant:** Primary Storage	**Senior Leadership Circle:** Workshop — Equip Yourself, So You Are Ready to Lead Your I&O Team Through Big Changes **4**
Ask the Expert: How Do I Mature My Cloud Center of Excellence?		

Solution Provider Sessions

SESSIONS

A Technical Insights: Cybersecurity Mesh Architecture — The Next Generation of Security Architecture **6**	**B** 4 Steps for Effective Mass Migration to Cloud IaaS	**C** Building a Sustainable Infrastructure: Making Your Clouds, Data Centers, Networking Servers and Storage Eco-Friendly **7**
D IT Outsourcing Framework to Effectively Manage Service Providers **3**	**E** I&O Leader's Guide for Storage and Data Services at the Edge	**F** Leadership Vision for Security and Risk Management, 2024 **7**
G Technical Insights: What Makes a Great Cloud Architect? **6**	**H** Key Behaviors That Drive I&O Leader Effectiveness **4**	**I** Costing the Earth? Reduce Costs With a Sustainable Digital Workplace **4**
Ask the Expert: The I&O Implications of ChatGPT and Generative AI	**Senior Leadership Circle:** Roundtable — I&O Skills Attraction and Retention: What Are Your Peers Doing About It? **4**	**Senior Leadership Circle:** Roundtable — What Agile Practices in I&O Empower Faster Delivery? **4**

Gartner Keynote TBA

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3 ways to register

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❺ Midsize Enterprise Focus

❻ Technical Insights
❼ Sustainability

Wednesday, December 6

Registration and Breakfast

Gartner Keynote: What Good Looks Like: Stories of Allyship   Tori Paulman, Senior Director Analyst, Gartner

SESSIONS		
Ⓐ The Future of Infrastructure: Predictions and Trends	Ⓑ 9 Principles for Improving Cloud Resilience	Ⓒ Leadership Actions to Take for I&O Automation Success
Ⓓ Delivering Service in a Product-Centric World	Ⓔ The Wild, Wild Edge Computing Marketplace	Ⓕ Technical Insights: The Art of Threat Modeling
Ⓖ Technical Insights: Transitioning Your Skill Set From Traditional IT to the Cloud ❻	Ⓗ Face-Off: The Head of I&O vs. The CISO	Ⓘ How to Extract Business Value Through Technical Debt Management
Ask the Expert: What You Need to Know Before Negotiating a Microsoft Unified Support Agreement and Third-Party Support ❸	**Ask the Expert:** How to Apply IaC to Support Your Platform Engineering Initiatives ❻	**Ask the Expert:** How Do I Implement a Multicloud Strategy? ❻
Workshop: How to Use Financial Models for Negotiation Leverage and Bargaining Power ❸	**Contract Negotiation Clinic:** How to Negotiate With ServiceNow ❸	Magic Quadrant: Global Network Service Provider
Magic Quadrant for Application Performance Monitoring and Observability	**Senior Leadership Circle:** Workshop: Managing Millennials and Gen Z — An I&O Leader's Guide to Managing Younger ❹	**Senior Leadership Circle:** Roundtable — Organizational Change Tips and Tricks ❹

Solution Provider Sessions

SESSIONS		
Ⓐ Best Practices Adopting Sovereign Cloud	Ⓒ Adopting Mainframe Modernization Patterns	Ⓓ Top 10 Ways to Improve the Digital Employee Experience ❷
Ⓕ How to Make Your Teams Care About Security	Ⓗ An I&O Structure for Midsize Enterprises to Drive Execution ❺	Ⓘ Technical Insights: Selecting and Implementing AIOps Platforms to Maximize Business Value
Ask the Expert: Best Practices for Endpoint Management and Patching ❷	**Ask the Expert:** Cloud Financial Management and FinOps	**Roundtable:** Who's Doing What With SASE, SSE and SDWAN

Lunch Break

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SESSIONS

A Generative AI Engineering: Using Cloud Services to Deliver Solutions	**B** Avoiding the Top Mistakes in Your Cloud Strategy	**C** Technical Insights: Use Platform Engineering to Deliver Cloud Operations Like an MSP
D Technical Insights: From Chaos to Clarity — Best Practices for Monitoring Critical Infrastructure in an Multicloud Environment **6**	**E** From 5G to LEOs: How to Tune in Fixed Wireless WAN Options	**F** Road Stories: Lessons Learnt (and Fingers Burnt) in IT Risk Management
G Outpacing Future of Work Trends: The Agile Learning Imperative	**H** The Role of the Manager in Building a Diverse, Equitable and Inclusive Organization **1**	**I** Top Cost Optimization Ideas to Evaluate Now for Your Network Spend **3**
Ask the Expert: How to Start and Evolve an SRE Practice in Your Organization	**Ask the Expert:** Align ITSM Practices With Agile Approaches **5**	**Ask the Expert:** Using a Single IaaS Provider Ecosystem Is Sound Infrastructure Strategy for Midsize Enterprises **5**
Workshop: Managing Millennials and Gen Z — An I&O Leader's Guide to Managing Younger Generations **1**	**Ask the Expert:** How Do I Implement a Multicloud Strategy? **6**	**Technical Insights:** The Art of Threat Modeling **6**

SESSIONS

A The Future of Data Centers. What's Next?	**B** How to Securely Develop, Deploy and Operate Cloud-Native Applications	**C** Magic Quadrant and Critical Capabilities for Container Management
D Future of Observability	**G** Technical Insights: How to Transform New Roles and Skills to Keep Pace With Next-Generation Distributed Everything Architectures **6**	**H** You Need to Change Your I&O Operating Model — Here's How
I Evolve Your I&O Role: Act on 4 Key Business Trends to Enhance Your Buying Capabilities **3**	**Roundtable:** Real Talk — How to Address Age and Skills Transfer in a Multigenerational Workforce	**Roundtable:** Organizational Change Tips and Tricks
Ask the Expert: How to Make Your Teams Care About Security	**Workshop:** What Should I&O Leaders Know About ChatGPT and Generative AI	**Technical Insights:** Selecting and Implementing AIOps Platforms to Maximize Business Value **6**
Ask the Expert: Cloud Financial Management and FinOps **6**		

SESSIONS

A Building a Digital Future: The Metaverse	**B** Technical Insights: The Cocktail-Napkin Cloud Strategy — Efficiently Align Your Organization Around Key Principles **6**	**C** Delivering Great Hybrid IT Workload Placements: Cloud vs. On-Premises vs. Colocation vs. Edge
D Technical Insights: Top Mistakes to Avoid When Implementing Disaster Recovery in the Public Cloud **6**	**E** 8 Technology Trends to Modernize Your Storage Across Core, Cloud and Edge	**F** Protection From the Risk Within — Managing Insider Risk
G Adopting Agile Ways of Working in Infrastructure	**H** Quick Fix to Tactical Technical Debt Reduction and Its Consequences	**I** 4 Powerful Steps to Combat Inflation During Vendor Negotiations **3**

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Thursday, December 7

Registration and Breakfast

Guest Keynote Disrupt Yourself: The Key to Success in Uncertain Times

SESSIONS		
A The Network Evolution to 2025	**B** Navigating the Changing Cloud Computing Environment	**C** Top Emerging Trends in Containers and Kubernetes
D How to Build the Site Reliability Engineering Toolbox	**E** Technical Insights: Network of the Future — The LEO Satellite Connectivity Challenge **6**	**F** Ransomware Is Changing … Are You Ready?
G Don't Spend More, Spend Smarter: Rewards Strategies That Attract IT Talent	**H** Do You ODM? What I&O Leaders Need to Know About Outcome-Driven Metrics	**I** Yes, the Public Cloud Is Cheaper Than Your Data Centre
Roundtable: Building a Cloud Talent Program **6**	**Ask the Expert:** Should I Consider Managed SD-WAN Services? **3**	**Contract Negotiation Clinic:** Use Gartner's 9-Step Playbook to Prepare for Software Audits and Negotiate Audit Settlements **3**
Market Guide for Hybrid Cloud Storage	**Theater:** Magic Quadrant for Public Cloud IT Transformation Services **3**	Observability and AIOPS
Workshop: Understanding and Imporving the Maturing of Your Digital Workplace **2**		

Solution Provider Sessions

SESSIONS		
A Technical Insights: Is Quantum Computing the Next-Generation Innovation Opportunity? **6**	**B** Cloud-Native and Multicloud: Buzzwords or Key Principles for Your Cloud Strategy?	**C** From Infrastructure as Code to Infrastructure Platform Engineering in 30 Days
D Introducing the Market Guide for ITSM Platforms	**E** Examples of Edge Computing, Everywhere	**F** The Pragmatic Path to Zero Trust Networking **6**
G I&O Skills: What's Needed Now, What's Needed in the Future of Anything in Large Organizations	**H** How to Design an I&O Organizational Structure	**I** Technical Insights: Introducing the Gartner Framework for Cloud Financial Management **6**
Roundtable: A Retrospective of DevOps/ DevSecOps — What Have We Learned?	**Ask the Expert:** Data Centers	**Ask the Expert:** Everything You Want to Know About Hybrid Cloud Storage Platforms

Lunch Break

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SESSIONS

A How Will Generative AI Impact the Future of Digital Workplace Operations? **2**	**B** Technical Insights: Best Practices for Networking Inside the Public Cloud **6**	**C** Technical Insights: Slouching Toward GitOps — Platform Engineering and the Future of IT Operations **6**
D Navigating the Cloud Management Tooling Market	**E** Securing the Edge	**F** Cloud Security 201: A Cloud Security Cookbook
H The New I&O Opportunity: Managing the Digital Infrastructure Supply Chain	**I** Top Ideas to Reduce Your Data Center Costs	**Ask the Expert:** Should I Consider Managed SD-WAN Services?
Workshop: Understanding and Improving the Maturity of Your Digital Workplace	**Roundtable:** How Are I&O Leaders Evolving Their Organization Structures?	**Roundtable:** Making Your Multigenerational Team Function (Without Bickering)
Ask the Expert: Roles, Skills and Training to Build a Successful Platform Engineering Team	**Contract Negotiation Clinic:** Four Steps to Negotiate and Optimize Outsourced Infrastructure Services Costs **3**	**Senior Leadership Circle:** Roundtable — How Are I&O Leaders Evolving their Organization Structures? **4**
Senior Leadership Circle: Roundtable — Making Your Multigenerational Team Function (Without Bickering) **4**		

Solution Provider Sessions

SESSIONS

A Unlocking the Business Benefits of Sustainable IT Infrastructure **7**	**B** How to Select a Cloud Provider That Will Give Your Business a Strategic Advantage	**C** The Evolving Digital Foundation **6**
D Use Telemetry Pipelines to Efficiently Monitor Your Hybrid Environments	**F** Technical Insights: Ransomware 101 — Maximizing Protection Using Existing Technologies **6**	**H** The 6 Building Blocks of Infrastructure and Operations Maturity in Midsize Enterprises **5**
I 3 Steps to Rationalize Your IT Vendor Portfolio to Reduce Cost and Complexity **3**		

SESSIONS

A Yottascale, Nuclear Power and Transformers: Driving Innovation in the Last Phase of Moore's Law	**B** Technical Insights: Build Cloud-Native Infrastructure to Maximize Impact of Modern Applications **6**	**D** Charting Your Success: Building an I&O Automation Value Story
F Avoid the Breach With Identity Threat Detection and Response	**H** How I&O Leaders Can Enable Technology Creation and Innovation Within the Business	**I** 90-Day Sourcing Deals Through Co-Creation **3**

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