

Agenda at a Glance

The interactive sessions will be conducted only in Japanese.

Pre-registration is required. These sessions are available to end users only.

★ Interactive sessions for the CIO Experience members only

★ Interactive sessions for end-users and information system subsidiaries of end-users only

E English session or Japanese session with English interpretation

Monday, November 13

9:30-10:15	Gartner Opening Keynote: The Next Era -- We Shape AI, AI Shapes Us E Dave Aron/Hiroyuki Katayama		
10:35-11:20	Guest Keynote: ENEOS' Digital Strategy Supporting Today's Normal, Taking the Lead for Tomorrow's Normal E Hideki Shiina, Director, Executive Vice President, Chief Digital Officer, ENEOS Holdings, Inc., ENEOS Corporation		
11:35-12:05	[Luncheon] Denodo: Transform for a Logicalfirst Approach for DX, AI and Governance Naomi Nakayama, Denodo Technologies	[Luncheon] PagerDuty: Operational Resilience Achieved Through the Power of AI Nobuyuki Yamane, PagerDuty K.K.	[Luncheon] Splunk: The New Standard for Digital Resilience Ken Nomura, Splunk
	[Luncheon] NTT-TX: Must Know Strategical Plan to Safeguard Privilege ID Akio Ogawa, NTT TechnoCross Corporation		
12:05-12:25	[Theater] Plan for Generative AI's Impact on Jobs E Dongbae Park	[Theater] How to Use Information Wisely: Go Beyond Just Sharing Market Shares and Case Studies Tatsuya Ichishi	
12:30-13:00	Rimini Street: How to Evolve IT System Into Innovation Engines E Eric Helmer, Rimini Street	Workato: The Changing Roles of a CIO E Carter Busse, Workato	ServiceNow: The Future of Digital Workflow and Hyper Automation Kaku Kato, ServiceNow
	Zscaler: AI/ML-Based Offensive and Defensive Security Takayoshi Takaoka, Zscaler Japan K.K.	Techtouch: What is 'DAP'? - Top Trends That Affect DX Success Naka Imuta, Techtouch, Inc.	SoftRoad: Achieved with AI SYSTEM REFORM -Breake Free from Fully Black-Boxed AS400- Toshiji Hiro, Central Fruits Co., Ltd./ Junji Ohashi, SoftRoad Co., Ltd.
13:20-13:50	Signature Series: Top Strategic Technology Trends for 2024 Takeshi Ikeda	Mindset to Acquire for the New Era of 2024 Tadaaki Mataga	Autonomous Business: CIOs Must Forge the Next Macro-strategic Shift E Mark Raskino
	A Net Zero Roadmap for Sustainable IT E Kristin Moyer	Security: New Fighting Style and Beyond Yuichi Isoda	Supercharge Your Digital Employee Experience With Superapps Koji Motoyoshi
14:05-14:50	[Boardroom] Rimini Street: Proven Strategies for Protecting Profitability and Growth Yorio Wakisaka, Nihon Rimini Street KK ★		

Monday, November 13

14:10-14:40	Zoom Video Communications: Designing the Future of Japan Society Norihiro Gacky Shimogaki, Zoom Video Communications, Japan	Zendesk: Stay Ahead – Emerging Priorities in Customer/Employee Experience Ken Tominaga, Zendesk K.K.	Kore.ai: Driving Business Outcomes through CX by Leveraging ConvAI & GenAI Sreenivas (Sreeni) Unnamatla/ Hisayoshi Tamaki, Kore.ai Japan GK
	Keyence: History of Keyence's "Data Utilization" Human Resource Development Tomohiro Tsuge, KEYENCE CORPORATION	Ab Initio: Breakaway From Old Mind. Fast Agenda Driven Dev Will Change the Team Hiroki Sakamoto, Tokio Marine&Nichido Systems Co.,Ltd./ Masaru Hayase, Ab Initio Software KK	Google: Digital Sustainability and Cloud Technology Kenichi Suzuki, Google LLC
14:50-16:20	CIO Experience Workshop: Transform Yourself as a CIO in 2023 Shinji Hasejima/Iwane Kato ★	CIO Experience Workshop: Adapt Security Testing Tools and Processes to Developers, and Change Organizational Culture Kazunori Kumakura/Toshiya Sato ★	
14:50-15:05	[Theater] Google Cloud: Generative AI in the Enterprise — Google Cloud Update Nozomu Yoshida, Google Cloud Japan	[Theater] TwoFive: What Email Security Fundamentals Companies Should Exercise Now Masaki Kase, TwoFive, Inc.	
15:10-15:25	[Theater] KEYENCE: KI, the Analysis Software Born from the Highly Profitable Keyence Masato Minoura, KEYENCE CORPORATION	[Theater] Parongo: Know Your Enemy and Yourself - The Way to Manage Your Risk Manabu Kondo, Parongo, Inc	
15:25-16:10	Consulting Clinic + : CORE BANKING System for CORE BUSINESS Modernization Akinori Nakahama/Toyohiro Oda	Ask the Expert: Top Strategic Technology Trends for 2024 Takeshi Ikeda ★	
15:40-16:10	Signature Series: CIO and Technology Executive Agenda for 2024 - Franchising Digital Delivery Tsuneo Fujiwara	Top Security Trends 📄 Richard Addiscott	Why Won't They Just Change? How Behavioral Science Is the Key to Transformation Success 📄 Jennifer Carter
	Should Digital Twins of a Customer Serve the Enterprise or the Customer 📄 Don Scheibenreif	Use Your Digital Foundation to Accelerate Sustainability Outcomes Kentaro Shikanai	
16:30-17:00	Tanium: The To-Be Cybersecurity Vision Required for Management Morifumi Narahara, Tanium G.K.	NTT DATA Group: The E2E IT Strategy for Biz Transformation with Advanced Technology Junichiro Kita, NTT DATA Group Corporation	JOSYS INC.: TBU Michibumi Serizawa, JOSYS INC.
	Pendo: DX in practice – Organizational reform centered on user data Masahiko Kashiwazaki, TOKYU COMMUNITY CORP./ Shinobu Ohyama, Pendo.io Japan	Akamai: API Specific Vulnerability Attacks and Cloud Native Security Kazuhiro Nakanishi, Akamai Technologies GK	
16:40-18:10	CIO Experience Workshop: Consider the "Digital Workplace" From the Perspective of the "Metaverse" Yuki Matsuda/Takenori Namai ★		
17:00-18:00	Contract Negotiation Clinic: Software as a Service Tsuyoshi Ebina ★		

Monday, November 13

17:15-18:00	CIO Experience Roundtable: What Should I Do as a CIO/IT Executive in Utilizing Generative AI? Iwane Kato/Naoki Nakada ★		
17:20-17:50	How Can CIOs Communicate the Business Value of IT? 📌 Robert Naegle	Beyond the ChatGPT Hype: Deploying Generative AI in the Enterprise 📌 Svetlana Sicular	Adaptive Talent Management: Building a Resilient Workforce for the Future 📌 Brian Gagnon
	How to Scale Product Management to Drive Digital Business Wataru Katsurashima	"Human-Centric" Digital Work Models Drive Organizational Performance Hironori Hayashi	
17:25-18:10	Ask the Expert: CIO and Technology Executive Agenda for 2024 Tsuneo Fujiwara ★		
17:50-19:20	IT Xpo Networking Reception		

Tuesday, November 14

9:00-9:30	Signature Series: Top Strategic Predictions for 2024 & Beyond: The Year Everything Changed 📌 Dave Aron	Cloud Computing Trends 2024 Tadaaki Mataga	In an AI World, We Need Better Humans 📌 Jennifer Carter
	Digital Government Is Over! Now What? 📌 Apeksha Kaushik	Key Trends in Security and Privacy in the Data Utilization, 2023 Yuichi Isoda	10 Years of Digital Business in Japan: To the Postdigital Era Masaki Suzuki
9:00-9:45	CIO Experience Roundtable: What Should CISO Focus on to Further Improve Security Literacy? Toru Asada/Yasuo Ueki ★		
9:00-10:30	CIO Experience Workshop: Transform Yourself as a CIO in 2023 (Repeat) Shinji Hasejima/Iwane Kato ★	CIO Experience Workshop: Creating a "People-Centric" Working Environment and Working Style That Makes It Fun to Work Morihiro Kushida/Takeshi Kitajima ★	
9:50-10:20	ServiceNow: Leveraging Intelligent Platforms and Generative AI for End-to-End DX Naruki Morita, ServiceNow	Google Cloud: Future Landscape of Working With Generative AI Hiroyuki Koike, Google Cloud Japan	TCS: How to Prepare for Cyber Threats Targeting Global Companies' Blind Spots Takanori Sakayori, Tata Consultancy Services Japan
	SNP: Success Story, BLUEFIELD approach™ Conversion to SAP S/4HANA Takayuki Yoshida, SNP Japan Co.,Ltd	Yokogawa Digital: DX by the Prestigious Prime Minister's Award-winning Control AI Makoto Shimizu, Yokogawa Digital Corporation	Qlik: Five Missteps that Undermine Your AI Readiness and Success Hiroshi Imai, Qlik
9:50-10:35	[Boardroom] Kyndryl: IT Infrastructure Modernization's Security Paradigm Shift Naruhide Tonesaku, Kyndryl Japan ★		

Tuesday, November 14

10:45-11:15	Signature Series: AI Joins the Team: "Hello World!" Svetlana Siclar	C-Suite Dynamics: Function or Dysfunction? Jennifer Carter	How to Optimize Enterprise Operational Outcomes Tomas Nielsen
	Government: Be a Rockstar by Tackling the 3 Common Challenges to Legacy Modernization Apeksha Kaushik	CIOs Must Prepare for Microinnovation Outside of IT to Increase Value and Reduce Risk Tsuneo Fujiwara	Geopolitical Impact on Software and Cloud Contract Negotiation Tsuyoshi Ebina
	Top 5 Emerging Technologies CIOs Need for Customer Engagement and Experience Kensuke Kawabe		
10:45-11:30	Ask the Expert: Top Strategic Predictions for 2024 and Beyond: The Year Everything Changed Dave Aron ★	CIO Experience Roundtable: Roles of IT Subsidiaries and Communication With the Parent Company Yasuo Ueki/Yuki Matsuda ★	
11:40-12:10	[Luncheon] JFE Systems: Challenge To Standardize & Sophisticate Trading Business Keigo Ando, MACNICA, Inc./Yoshibumi Kiriwara, JFE Systems, Inc.	[Luncheon] Apptio: How to Deliver Business Value with Every Technology Investment Ayumu Narizuka, Apptio, Inc.	[Luncheon] Ashisuto: Challenge to Accelerate DX and Democratize Knowledge Sharing Kouji Okada/Kazuo Adachi, ChudenCTI Co.,Ltd.
	[Luncheon] LumApps: MITSUI & CO., LTD. talks Accelerating DX by Communication Hub Takahiro Nakamura, MITSUI & CO., LTD./Yuko Kobayashi, LumApps K.K.	[Luncheon] Atlassian: Establishing the Connected Enterprise for Digital Success Keiichiro Nozaki, Atlassian K.K.	
12:15-12:35	[Theater] Solving EDR Operational Challenges and Maximizing the Effects of Implementation Hiroyuki Suzuki		
12:50-13:35	Guest Keynote: The World After the Digital Revolution Hiroaki Miyata, Professor and Chair, Department of Health Policy Management, Keio University School of Medicine		
13:50-14:35	[Boardroom] TCS: Age of Great Transformation, Expectations and Challenges for CIO/CDO Kazuhiko Kitamura/Seiichiro Mori, Tata Consultancy Services Japan ★		
13:55-14:25	Serverworks: Accelerate Business and IT with CCoE Ryo Ooishi, Serverworks Co., Ltd./Takeshi Yamada, PIA CORPORATION	KDDI Digital Divergence Holdings: From DX to AX (Agile Transformation) JJ Sutherland, Scrum Inc./Akihito Fujii, KDDI Digital Divergence Holdings Corporation	Rimini Street: Turn IT Into a Profit Center and Innovation Driver Nobutake Godo, Nihon Rimini Street KK
	Fortinet: Cyber Resilience of Digital Business Era -Risk Reduction by Consolidation Tsuneo Tosaka, FORTINET JAPAN G.K.	JSOL: Zero Trust Recommendations from the Threat of Cyber Attacks Kazuaki Dohi, JSOL Corporation	Workato: Changing Corporate Mindset of Speed, Agility and Cloud Yukihiro Funyu, Yokogawa Electric Corporation/Massimo Pezzini, Workato
14:30-14:45	[Theater] Google: Secure and Flexible IT Management With ChromeOS Soushi Yamamoto, Google LLC	[Theater] Singtel: The Key Points to Building a Global Cloud-Ready Network With SD-WAN Tomohiro Shinkai, Singapore Telecom Japan Co., Ltd.	
14:40-16:10	CIO Experience Workshop: Consider the "Digital Workplace" From the Perspective of the "Metaverse" (Repeat) Yuki Matsuda/Takenori Namai ★		

Tuesday, November 14

14:40-17:40	Research Discussion: Who Leads Digital? Strengthening CxO-CIO Partnerships Yoshi Matsumoto ★		
14:50-15:05	[Theater] UCHIDA YOKO: Gen AI Transform Internal Information into Business Value Kiyoshi Machida, UCHIDA YOKO CO., LTD.	[Theater] NVC:What Is Network Transformation to Solve Management Issues in the DX Era? Ryuji Iida, Network Value Components Ltd.	
15:10-15:55	Ask the Expert: AI Joins the Team: "Hello World!" 📺 Svetlana Sicular ★	CIO Experience Roundtable: Challenges and Directions for IT Global Governance of the Japanese Manufacturing Industry Shinji Hasejima/Kazunori Kumakura ★	
15:25-15:55	Gartner Futures Lab: The 7 Forces That Will Impact Your Organization's Future 📺 Richard Addiscott	Powering Productivity: How CIOs Can Spark the Grand Autonomous Era Breakthrough 📺 Mark Raskino	Shift Your Focus From Problems to Value and Transform Your Role as CIO 📺 Greg Li
	Security Resilience: How to Renew CSIRT and Incident Response Kaoru Yano	Human Resource Strategies: CIOs Should Employ in the Era of Job-Based Employment Tatsuya Ichishi	Opportunities and Risks of Generative AI for Microsoft 365 Copilot Eri Hariu
16:10-16:55	[Boardroom] Google Cloud: Utilize Generative AI for Better Collaboration Coby Kobayashi, Google Cloud Japan ★		
16:15-16:45	TCS: Cloud Strategy to Achieve Business Outcome by Leveraging AI & Data Jongmin Hong, Tata Consultancy Services Japan	Trend Micro: Key Security KPIs – Time and Quantification for Executives Yohei Ishihara, Trend Micro Incorporated.	Juniper Networks: The Role of AI in Networking and how ChatGPT can Assist Masaya Suga, Juniper Networks, Inc.
	OutSystems: Accelerating DX with Junior Employees Contributions & Low-Code Dev Osamu Iwasaki, LIXIL Corporation/ Yuki Nakanishi, OutSystems Japan K.K	Kyndryl: Achieving Modernization of IT Infra & Mindsets through Global Transformation Sayoko Matsumoto, Kyndryl Japan	
16:55-17:40	Ask the Expert: What to Do for Effective EDR Operations? Hiroyuki Suzuki ★	CIO Experience Roundtable: Key Factors for Successful Digital Transformation of MSE Takuji Takada/Morihiro Kushida ★	
16:55-17:55	Contract Negotiation Clinic: Microsoft Ryuichi Tsuchiya ★		
17:05-17:35	The CIO Experience Guest Speaker Session: Tech Strategy for CX/EX Innovation & Org Transformation: Persol's DX Approach Yuriko Asahina, PERSOL HOLDINGS CO., LTD.	How Will Generative AI Impact the Future of Work? 📺 Dongbae Park	Leverage the Programmable Economy to Capture Value From Autonomous Business 📺 David Furlonger
	Use Objectives and Key Results to Focus and Align Your Enterprise Hiroshi Sakaki	Citizen Development: What CIO Needs to Know to Promote IT Harutoshi Katayama	
17:05-17:50	Consulting Clinic + : Practical Perspectives for Accelerating Digital Transformation Initiatives Toward Successful Outcomes Takehisa Iwasawa/Masafumi Yoshioka/ Zachary Carmichael		
17:35-19:00	IT Xpo Booth Hopping Challenge		





Wednesday, November 15

9:00-9:30	Executive Stories: The Future of Living with AI: What Kind of Organizational Culture and Talents Can Make the Most of AI? Maki Sakamoto, The University of Electro-Communications	How CIOs Can Support the Success of Business-Led Digital Delivery 📌 Tomas Nielsen	Spread Agile Mindset Throughout the Company Hideo Yoneda
	Building Digital Strategy With KPIs for Top Management and Executive Leaders Hiroyuki Katayama	Web3/NFT and Decentralization in Japan: Avoid the Hype and Misunderstandings Masaki Suzuki	Critical Points in the ERP Selection RFP Process Koji Motoyoshi
9:00-9:45	CIO Experience Roundtable: Key Factors for Successful Digital Transformation of MSE (Repeat) Takuji Takada/Morihiro Kushida ★	CIO Experience Roundtable: What Should CISO Focus on to Further Improve Security Literacy? (Repeat) Toru Asada/Yasuo Ueki ★	
9:00-10:30	CIO Experience Workshop: Adapt Security Testing Tools and Processes to Developers, and Change Organizational Culture (Repeat) Kazunori Kumakura/Toshiya Sato ★		
9:50-10:20	NTT DATA Global Services: New Era of ERP Implementation-Global IT Business Strategies Yuka Okoshi, QUNIE/ Yuko Sakauchi, NTTDATA Global Service Corporation	HCLSoftware: Securing Your Enterprise From Application to Endpoint Yohichi Ohno, HCL Software	WalkMe: DAP Strategy - Business Competition & New Agenda for CDO/ CIOs in Digital Age Masahiro Ono, WalkMe
	DataRobot: TBU Mikio Ogawa, DataRobot Japan	GitLab: Key to In-House Development is "Developer Experience" with DevSecOps, VSA, AI Shoji Ozawa, GitLab GK	Cloudflare: TBU Harunobu Kameda, Cloudflare Japan
9:50-10:35	[Boardroom] ServiceNow: Effective Cloud Operation Policy for Global Governance Yuki Takayama, ServiceNow Japan G.K. ★		
10:40-11:25	Guest Keynote: Creating Tomorrow's Visionaries: Embracing Diversity Learned from Three Space Missions 📌 Soichi Noguchi, Astronaut, Ph.D.		
11:45-12:15	[Luncheon] Bengo4.com: Revolutionize Customer Experience—Tokio Marine's Contract DX Yasushi Ishihara, Tokio Marine & Nichido Fire Insurance Co., Ltd./ Takuro Higashikata, Bengo4.com,Inc.	[Luncheon] Ricksoft: Operation Innovation — Next Stage of the IT Service Management Norio Hattori, RICKSOFT CO., LTD.	[Luncheon] SailPoint: Key Points for Consideration of Identity Mgt & Shionogi Approach Maraki Nasu, Shionogi & Co., Ltd/ Yasutaka Moriguchi, SailPoint Technologies Japan
	[Luncheon] Coupa: BSM-A New DX Strategy for Driving Revenue by Spend Management Takashi Ozeki, Coupa Japan	[Luncheon] CHEQ: Web Security—Cyberattack Trends and Defense Strategies Geny Apukhtin, CHEQ JAPAN KK	
12:20-12:40	[Theater] Solving EDR Operational Challenges and Maximizing the Effects of Implementation (Repeat) Hiroyuki Suzuki		
12:45-13:15	Signature Series: CEO Concerns 2024 — Implications and Actions for CIOs 📌 Mark Raskino/Kristin Moyer	Mastering the Art of Persuasive Leadership for CIOs 📌 Greg Li	CDAO Agenda: A Japan Perspective Tatsuya Ichishi
	Responding to Critical Changes in Application Platforms and Architecture Harutoshi Katayama	Ideal and Reality of Digital Strategy Takeshi Ikeda	How Do Enterprise Move to the Next Digital Workplace Strategy? Eri Hariu

Wednesday, November 15

12:45-13:30	CIO Experience Roundtable: What Should I Do as a CIO/IT Executive in Utilizing Generative AI? (Repeat) Iwane Kato/Naoki Nakada ★	CIO Experience Roundtable: Challenges and Directions for IT Global Governance of the Japanese Manufacturing Industry (Repeat) Shinji Hasejima/Kazunori Kumakura ★	
12:45-14:15	CIO Experience Workshop: Creating a "People-Centric" Working Environment and Working Style That Makes It Fun to Work (Repeat) Morihiro Kushida/Takeshi Kitajima ★		
13:30-14:15	[Boardroom] Workato: What Mindset Should a Japanese-Style Fusion Team Aim for? Hiroyuki Suzuki, Workato, Inc. ★		
13:35-14:05	Kyndryl: Maximizing Corporate Value Through Modernization and Legacy Balance Takuma Kawai, Kyndryl Japan	Okta: Why is Identity Vital in a Tech-Fueled Future? Explore Three Key Reasons Hisaharu Nakamura, Okta Japan Co., Ltd.	Insight Technology: What Happens When AI Is Integrated Into Data Infrastructure Noriyuki Takahashi, Insight Technology, inc.
	New Relic: DevEx "Kaizen" Journey by Toyota CCoE - Dev Empowerment with Observability Yuki Murase, TOYOTA MOTOR CORPORATION/ Kenji Fukui, New Relic	DeepL: AI Quality and Security—What to Consider When Integrating AI in Your Business 📄 Jaroslav Kutylowski, DeepL SE	
14:10-14:25	[Theater] Check Point: 3 Principles of Unknown Threat Prevention with AI Approach Toshikazu Kasahara, Check Point Software Technologies, Ltd.	[Theater] Aeye Security Lab: Security Organizational Shifts Driven by Generative AI Akane Sumida, Aeye Security Lab Inc.	
14:25-15:25	Contract Negotiation Clinic: SAP Akimasa Nakao ★		
14:30-14:45	[Theater] Nautilus Technologies: TBU Yuichi Meguro, NAUTILUS Technologies, Inc.		
14:35-15:20	Consulting Clinic + : Dynamic Sourcing Brings Speed, Agility, and Business Outcomes to Change Traditional Sourcing/Procurement Approaches Tetsuharu Takaki/Hiroyasu Sato		
14:40-15:25	CIO Experience Roundtable: Roles of IT Subsidiaries and Communication With the Parent Company (Repeat) Yasuo Ueki/Yuki Matsuda ★		
14:50-15:20	Case Studies in Making Culture Change Happen 📄 Dongbae Park	CIOs Must Choose a Path Now for Machine Customers 📄 Don Scheibenreif	Top Trends for Data and Analytics in 2023 📄 Svetlana Sicular
	Improve Cloud and Infrastructure Resilience to Sustain Critical Business Takuma Yamamoto	Don't Overlook the "Moments of Truth" Kensuke Kawabe	

Wednesday, November 15

15:40-16:10	Hitachi: Hints for Agile Management to Enhance Self-Transformation in an Organization Yoshinori Hosoya, Hitachi, Ltd.	Sansan: A New View of Sales DX - Maximizing Your Business through Data Management - Yasumasa Ogawa, Sansan, Inc.	Netskope: SASE in Action — Modernizing Your Network Security Infrastructure  Steve Riley, Netskope, Inc.
	INTLOOP: The Undiscovered Method to Proquire Advanced IT and DX Talent Masataka Taguchi, INTLOOP inc		
16:25-17:10	Consulting Clinic + : Practical Lessons for Inevitable New Cloud Era: Generative AI, DevSecOps, Multi-Cloud Masamune Ishikawa/ Saurabh Srivastava/Osamu Matsumoto		
16:30-17:00	New World 2030: Prepare for the Industrial Revolution Tadaaki Mataga	Lessons to Be Unlearned to Win With Digital Business  Dave Aron	Effective Strategies to Attract and Hire Top IT Talent  Alfred Sim
	Improving Data Quality Will Assure Success in Digital Initiatives Kentaro Shikanai	What CIOs Should Do Now to Address "Vendor Lock-In" Ryuichi Tsuchiya	
17:20-18:05	Gartner Closing Keynote: Toward the Future with Generative AI  Yoshi Matsumoto		