

# San Francisco CIO Executive Summit

Grand Hyatt at SFO

**Evanta**  
a Gartner Company

June 26, 2024

**7:45am - 8:30am**      **Registration & Breakfast**

**8:30am - 9:15am**      **Building Your Portfolio of Impact**

Lisa Davis, EVP & CIO, Blue Shield of California

**9:15am - 9:40am**      **Networking Break**

**9:40am - 10:25am**      **Building an AI-Powered and Secure Unstructured Data Strategy**

Ravi Malick, Global CIO, Box

**9:40am - 10:25am**      **Privacy by Design — Win Consumer Trust and Loyalty in Age of AI**

Vanessa Thompson, VP Marketing, Twilio  
Shadaab Kanwal, MD - Digital, Data, and Analytics, Charles Schwab  
Uy Ut, CIO, Accel

**9:40am - 10:25am**      **Solving the AI Conundrum to Drive Transformative Communication for Everyone**

John Finch, VP, Product Marketing, RingCentral  
Manjula Mahajan, Head of IT, Model N

**10:25am - 11:05am**      **Networking Break**

**10:30am - 10:55am**      **Peer-to-Peer Meetings**

**11:05am - 11:50am**      **Operational Excellence to Improve Customer Experience**

Jonathan Rende, SVP & GM, Products, PagerDuty

**11:05am - 11:50am Building and Validating Your Workforce's Technical AI Skills**

Corey Hynes, Co-Founder, Skillable

Robert Henderson, CTO, University of the Pacific

Geeta Pyne, Chief Architect, Architecture and Innovation, TIAA

**11:05am - 11:50am Business, Process and Technology Best Practices for Generative AI**

Asad Ali, VP, Solutions Engineering, Dynatrace

Herman Brown, CIO, City and County of San Francisco, CA

Vivek Sukhthankar, Master Principal Business Architect - Cloud ERP and Analytics, Oracle

**11:50am - 12:35pm Lunch Service**

**12:35pm - 1:10pm From Buzzword to Business Tool -- A Story of Successful AI Adoption**

Chester Lui, Head of Americas Chrome Customer Engineers, Google Chrome Enterprise

Hira Dangol, Vice President, Technology Platform - AI/ML and Automation, Bank of America

**1:10pm - 1:35pm Break**

**1:35pm - 2:20pm So Now What? -- What We're Not Talking About**

Kim Barrier, Vice President & Chief Information Officer, Amy's Kitchen

Sharon Mandell, SVP & Chief Information Officer, Juniper Networks

**1:35pm - 2:20pm The Costs of Complexity...and How to Cut Both**

Caitlin Russell, Senior Director, Corporate Communications, Citrix Systems, Inc.

Pavan Attur, Area Information Officer, Kaiser Permanente

Sidharth Mukherjee, Chief Digital Officer, Teleperformance

**1:35pm - 2:20pm**      **Executive Boardroom Moderated by Asana**

Saket Srivastava, CIO, Asana

**2:20pm - 3:00pm**      **Networking Break**

**2:25pm - 2:50pm**      **Peer-to-Peer Meetings**

**3:00pm - 3:45pm**      **Invest in Differentiating Capabilities to Build Competitive Advantage**

Janelle Hill, Distinguished VP Analyst, Gartner

**3:00pm - 3:45pm**      **Supply Chain AI & Automation – Drive Better Change Management**

Puneet Saxena, CVP, Industry Strategies, Blue Yonder

**3:00pm - 3:45pm**      **Quit Over Grit -- When to Abandon the Unsuccessful**

Kishore Kondragunta, VP, Head of IT, Woven by Toyota

**3:45pm - 4:10pm**      **Break**

**4:10pm - 4:45pm**      **The Performance Paradox — Mental Health and High Productivity**

Kara Hardin, Registered Psychotherapist & LEO of The Practice Lab, Guest Speaker

**4:45pm - 5:00pm**      **Reception**

**4:45pm - 7:00pm**      **Governing Body Reception**