

Toronto CIO Executive Summit

Sheraton Centre Toronto Hotel



May 31, 2023

6:00pm - 8:30pm **Governing Body Welcome Reception**

June 1, 2023

7:45am - 8:30am **Registration & Breakfast**

8:30am - 9:15am **Transformational Leadership in the Digital Age**

Dave Aeri, VP & Head of Information Technology, Lactalis
Canada

9:15am - 9:40am **Networking Break**

9:40am - 10:25am **Balancing Innovation and Risk**

Neeraj Grotra, CIO, Kinectrics

9:40am - 10:25am **Achieving Growth and Profitability Through Optimization in
Complex Times**

Eric Helmer, Senior VP and Chief Technology Officer, Rimini
Street
Jean-Louis Marin, VP of IT, Napoleon Group of Companies
Celso Mello, Chief Information Officer, Reliance Home Comfort

9:40am - 10:25am **CIOs Connecting Business, Data, and Technology**

Fariba Rawhani, CIO, Teranet
Chris Ward, Chief Information Officer, Heart and Stroke
Foundation
Adele Pugliese, VP Data Strategy, Innovation and Analytics,
BentallGreenOak BGO

10:25am - 11:00am **Networking Break**

10:30am - 10:55am **Peer-to-Peer Meetings**

11:00am - 11:45am **Data and AI – Driving Value for Your Organization**

Eric Ranta, Director, Customer Value & Transformation
Advisors, Google Cloud

11:00am - 11:45am **The CIO's Playbook — Execute Strategy Confidently**

Gordon Cooper, Head of Customer Success, Ardoq
John Del Grande, VP Business Solutions, Ecclesiastical
Insurance Office
Medhanie Tekeste, Chief Information Officer, Apotex

11:00am - 11:45am **Redefining Cyber Resilience Strategies**

Manav Gupta, CTO, IBM Canada
Gini Wong, Head of Information Technology, MUFG Financial
Services
Kin Lee-Yow, CIO, CAA Club Group

11:45am - 12:30pm **Lunch Service**

12:30pm - 1:05pm **Ready or Not – When Machines Become Customers**

Don Scheibenreif, Vice President - Distinguished Analyst,
Customer Experience Research, Gartner

1:05pm - 1:30pm **Break**

1:30pm - 2:15pm **Emerging Technology — Collaboration Across the Enterprise**

Michael Lin, CIO, Canada, The Travelers Companies Inc

1:30pm - 2:15pm **Avoiding Software Paralysis Through Strategic Change
Management**

Mary Adams, Digital Transformation Officer, WalkMe
Sandeep Grover, SVP, IT, Empire Communities

Doria Manico-Daka, Head of IT (interim) - Manager IT,
Professional Engineers Ontario

1:30pm - 2:15pm **Striving for Human Excellence Regardless of Work Location**

Gary Sorrentino, Global CIO, Zoom Video Communications

2:15pm - 2:50pm **Networking Break**

2:20pm - 2:45pm **Peer-to-Peer Meetings**

2:50pm - 3:35pm **Buzzers Over Buzzwords — An Interactive Benchmarking**

Medhanie Tekeste, Chief Information Officer, Apotex

2:50pm - 3:35pm **Leveraging FinOps to Meet Sustainability Goals and Business Outcomes**

Jaisson Mailloux, Director, Global Alliance Technical Evangelist
- Microsoft, Kyndryl
Steve Wong, Chief Information Officer, CPA Ontario

2:50pm - 3:35pm **The Reality of the Cloud Journey — Comparing Lessons Learned**

Sherry Fahim, CIO & Director, Digital Technology and Creation,
City of Hamilton
Nenad Begovic, Executive Director, Head of IT Operations,
MUFG Investor Services
Frans Amelink, Vice President, Technology Strategy and
Innovation, Ontario Lottery and Gaming Corporation

3:35pm - 4:00pm **Break**

4:00pm - 4:35pm **Words That Work — Executive Power Language**

Val Wright, Global Leadership & Innovation Expert, Author of
three books including Words That Work, Guest Speaker

4:35pm - 5:00pm **Reception**