

# Toronto CIO Executive Summit

Marriott Downtown at CF Toronto Eaton Centre



June 15, 2022

**7:30am - 8:15am**      **Registration & Breakfast**

**8:15am - 9:00am**      **Creating and Jumpstarting an Inclusive Culture with Keith Wyche**

Keith Wyche, Vice President, Community Engagement and Support, Walmart

**9:00am - 9:30am**      **Networking Break**

**9:30am - 10:15am**      **Accelerating Business Outcomes Without Accelerating Burnout**

Christian Boucher, Chief Healthcare Strategist, Citrix Systems, Inc.

**9:30am - 10:15am**      **The Art of the Possible, Hybrid Flexible Working**

Chris Lush, Chief Technology, Innovation & Wagering Officer, Woodbine Entertainment Group  
Neil Mahon, Chief Information Officer, Medcan Health Management  
Janine Moreno, CIO Advisor, Office of the CIO, Zoom Video Communications

**9:30am - 10:15am**      **People-First Innovation and Transformation**

Tom Howe, Digital Transformation Officer, WalkMe  
Michael Issaev, Chief Technology Officer, Patient News

**10:15am - 10:45am**      **Networking Break**

**10:20am - 10:45am**      **Peer-to-Peer Meetings**

- 10:45am - 11:30am**    **Enterprise Cloud: Patterns of Success**
- Jake Burns, Enterprise Strategist, Amazon Web Services
- 10:45am - 11:30am**    **Delivering Exceptional Customer Experiences Across All Channels**
- Laura Chiticariu, Distinguished Engineer, Chief Architect IBM Language and DE for Watson Discovery, IBM  
Peter Singh, IT & IM Services, FOI and Privacy Office, Toronto District School Board
- 10:45am - 11:30am**    **Prioritize Data - Ensuring Accuracy, Accessibility and Literacy**
- Mike Annable, Senior Vice President, Human Resources & Information Technology, Greenwin  
Marcus Bertagnolli, Vice President, Information Technology Solutions, Choice Properties REIT
- 11:30am - 11:40am**    **Break**
- 11:30am - 12:30pm**    **Lunch Service**
- 12:30pm - 1:05pm**    **The Road to Zero**
- Brett James, Field CTO, Zscaler
- 1:05pm - 1:20pm**    **Break**
- 1:20pm - 2:05pm**    **Let's Brainstorm! Solving the Talent Gap**
- Derek Cullen, Chief Information Officer, Stikeman Elliott
- 1:20pm - 2:05pm**    **Creating a Human Experience for the Customer Journey**
- Naveed Husain, VP, WW Vertical Industry Programs, RingCentral  
Judy Lyster, Digital/IT Leader, Eli Lilly Canada  
Geoffrey Ren, CIO, Canadian Red Cross
- 1:20pm - 2:05pm**    **CIO As A Strategic Change Agent**

Monique Allen, EVP, Data & Technology, OMERS  
John Del Grande, Vice President Business Solutions,  
Ecclesiastical Insurance Office

**2:05pm - 2:35pm**      **Networking Break**

**2:10pm - 2:35pm**      **Peer-to-Peer Meetings**

**2:35pm - 3:20pm**      **Cyber-Resilience for the Enterprise of Tomorrow**

Shawn McGuire, CTO – Resiliency, Canada, Kyndryl

**2:35pm - 3:20pm**      **Leveraging AI The Right Way**

Adolph DuBose, CIO, Athenahealth  
Celso Mello, Chief Information Officer, UCS Forest Group

**2:35pm - 3:20pm**      **Building a Cloud Team – Developing World-Class Talent That Produces Results**

Jake Burns, Enterprise Strategist, Amazon Web Services  
Cecilia Carbonelli, Senior Executive Information Technology,  
Haventree Bank  
Medhanie Tekeste, Chief Information Officer, Apotex

**3:20pm - 3:35pm**      **Networking Break**

**3:35pm - 4:10pm**      **Create Positive Change with CIO & Author Kelley Irwin**

Kelley Irwin, Chief Information Officer, Electrical Safety  
Authority

**4:10pm - 4:40pm**      **Closing Reception & Prize Drawing**