

# Boston CIO Executive Summit

The Westin Copley Place

**Evanta**  
a Gartner Company

May 10, 2022

6:00pm - 8:30pm **Governing Body Private Dinner — Casino Night!**

May 11, 2022

7:30am - 8:15am **Registration & Breakfast**

8:15am - 9:00am **Strengths 2.0 — Applying Design Thinking to Your Strengths and Weaknesses**

John K. Coyle, CEO and Founder, Speaking Design Thinking

9:00am - 9:30am **Networking Break**

9:30am - 10:15am **Tapping Into Alternative Tech Talent Pipelines in Boston — The Massachusetts Advantage**

Jim Whalen, SVP, Chief Information & Technology Officer,  
Boston Properties

Adolph DuBose, CIO, Athenahealth

Lexi Marsh, Sales Development Representative, Resilient  
Coders

Reinier Moquete, Founder & CEO, CyberWarrior.com

Robin Nadeau, Managing Director, Greater Boston, Per Scholas

9:30am - 10:15am **How Conversational AI Can End the Great Resignation**

Bhavin Shah, CEO & Founder, Moveworks

9:30am - 10:15am **Creating a Human Experience for the Customer Journey**

Joshua Glastein, Chief Information and Technology Officer,  
Berkshire Residential Investments

Ravi Shankavaram, SVP of IT - Global Head of Technology, New Balance

**10:15am - 10:45am** **Networking Break**

**10:20am - 10:45am** **Peer-to-Peer Meetings**

**10:45am - 11:30am** **Relationships and Resources — Building a Healthy Cybersecurity Strategy**

Arthur Harvey, Senior Vice President and Chief Information Officer, Boston Medical Center

Lee Cullivan, Chief Information Security Officer, Boston Medical Center

Woody Groton, CIO, Draper

Lauren Zabierek, Executive Director, Cyber Project, Harvard Kennedy School's Belfer Center

William McDermott, Supervisor, Federal Bureau of Investigation

**10:45am - 11:30am** **Reimagining the IT Operating Model for the Digital World**

Rajesh Jaluka, Public CTO & Distinguished Engineer, Kyndryl

**10:45am - 11:30am** **Prioritizing Data — Ensuring Accuracy, Accessibility and Literacy**

Craig Holbrook, VP, Northeast, Centric Consulting, LLC

Todd Sowards, CIO, American Dental Partners

**11:30am - 11:40am** **Break**

**11:30am - 12:30pm** **Lunch Service**

**12:30pm - 1:05pm** **Building a Flexible and Agile Future — How CIOs Can Get Ahead**

Mike Daoust, Managing Director, Chrome Enterprise Customer Team, Google

Ravi Shankavaram, SVP of IT - Global Head of Technology, New Balance

**1:05pm - 1:20pm**

**Break**

**1:20pm - 2:05pm**

**Let's Brainstorm! Solving the Talent Gap**

Tara Long, Head of Technology, Massachusetts Mutual Life Insurance Co

**1:20pm - 2:05pm**

**Cybersecurity Strategy — Getting Ready for the Next Event**

Richard Basile, Vice President, Systems Engineering, Fortinet

**1:20pm - 2:05pm**

**Weaving a Global Data Fabric to Advance AI**

Jennifer Kady, Vice President, WW Data & AI Sales, IBM  
Frédéric Chanfrau, CIO, Commercial Bank, Payments and Salesforce, Citizens Financial Group  
Michael Shanno, Head of Digital Transformation, Global Quality, Sanofi

**2:05pm - 2:35pm**

**Networking Break**

**2:10pm - 2:35pm**

**Peer-to-Peer Meetings**

**2:35pm - 3:20pm**

**Pen Test your Board Pitch — An Interactive Exercise**

Ramesh Razdan, Global Chief Information Officer, Bain & Co

**2:35pm - 3:20pm**

**Preventing Employee Burnout — How CIOs Can Drive Engagement and Resilience in Their Workforce**

Marc Moesse, SVP Product Management, Lakeside Software

**2:35pm - 3:20pm**

**Business Transformation in Market Redefinition**

William Parks, CIO, Infinera

**3:20pm - 3:35pm**

**Networking Break**

**3:35pm - 4:10pm**

**Just Start — Liberty Mutual's Journey to the Cloud**

Shelia Anderson, EVP, CIO Corporate Functions at Liberty Mutual Insurance, Liberty Mutual

Mark Cressey, EVP and GM, Tech Global Digital Services,  
Liberty Mutual

**4:10pm - 4:40pm**

**Closing Reception & Prize Drawing**