

# UK & Ireland CHRO Executive Summit

Royal Lancaster London

**Evanta**  
a Gartner Company

7 September 2021

18:30 - 21:30      **Governing Body Private Dinner**

8 September 2021

08:00 - 09:00      **Registration & Breakfast**

09:00 - 09:45      **CHROs Don't Shy Away from Uncomfortable Conversations**

Akhilesh Nair, SVP HR, Genpact  
Line De Decker, SVP, Head GSK Transformation Office, GSK  
Nicci Take, Head of Sales & Growth, UK Wealth, Mercer  
Gina Jardine, CHRO, CRH

09:45 - 10:00      **Networking Break**

10:00 - 10:45      **The Future of Work — 2021 and Beyond**

Lizzie Runham, VP HR - International, Facebook  
Helen Cook, CHRO, NatWest Group  
Kevin Fisher, Group HRD, Together Financial Services

10:00 - 10:45      **Aligning Succession Planning to the Future Business Strategy**

Peter Howarth, Joint Managing Director, Armstrong Craven  
Andrew Stephenson, Chief People Officer, Equiniti

10:00 - 10:45      **Transforming the Business with a Health and Wellbeing  
Agenda**

Helen Webb, Chief People & Services Officer, Co-op  
Claire Gore, Director of HR & OD, London North West  
University Healthcare, NHS Trust

Jo Mosley, Director of People & Support, Dorset Police

**10:45 - 11:15**

**Networking Break**

**10:00 - 10:45**

**Employee Experience is the Key to Combating the Great Resignation, Productivity and Resilience**

Steve Tonks, Senior Vice President, EMEA, WorkForce Software

**11:15 - 12:00**

**Peering into The Unknown — Leading in a Time of Great Uncertainty**

Tim Pointer, Chief People Officer, CAA-GBG  
Nan Gibson, CHRO, Lidl

**11:15 - 12:00**

**Employee Experience in 2021 and Beyond**

Sara Nelson, Senior HR Director EMEA, Citrix Systems UK Ltd  
Matthew Sinnott, Group People & Property Director, Lloyds Banking Group

**12:00 - 12:10**

**Break**

**12:10 - 13:10**

**Peer-to-Peer Meetings**

**12:20 - 13:30**

**Networking Lunch**

**11:15 - 12:00**

**Transformation With Purpose — Data-Led Reorganisation and the “What-If” Mindset**

Rupert Morrison, CEO, Orgvue

**13:30 - 14:15**

**Unlocking the Value of Human Connection in the Future Workplace**

Lucinda Charles-Jones, Chief People & Corporate Responsibility Officer, AXA  
Niamh Graham, VP, Global HR, Workhuman

**14:15 - 14:30**

**Networking Break**

**14:30 - 15:15**

**Why Menopause is Everyone's Business**

Kirstin Furber, People Director, Channel 4  
Helen Normoyle, Co-Founder, My Menopause Centre, Guest  
Speaker

**14:30 - 15:15**

**Keeping Your Head Above the Water in an Unprecedented Time  
for Recruitment**

Sarah Mason, Chief People Officer, Foxtons  
Chris Meyrick, EVP People, International & Services,  
Mastercard  
Jonathan Crookall, Chief People Officer, Costa Coffee

**15:15 - 15:45**

**Networking Break**

**15:45 - 16:30**

**HR's Role in Communicating and Implementing Change**

Hayley Tatum, Chief People Officer, ASDA

**15:45 - 16:30**

**Redesigning L&D for the Future With Agility and Purpose**

Mike Hawes, SVP HR, Avis Budget Group  
Phil Donnelly, Global Chief People Officer, Travelport  
Scott Carter, CHRO, Kantar

**16:30 - 16:45**

**Networking Break**

**16:45 - 17:30**

**The Future of Purposeful Leadership**

Jane Storm, Chief People Officer, Saga plc.  
Charlotte Eaton, Chief People Officer, OVO  
Adrian Letts, Retail CEO, OVO

**17:30 - 18:15**

**Closing Reception & Prize Drawing**

**14:30 - 15:15**

**Creating a More Human Workplace – A New Era for Employee  
Benefits**

Monika Khullar, VP HR UK, Shell  
Marianne Moberg, People & Culture Director, Utility Warehouse

**15:45 - 16:30**

**Spearheading the way Forward with HR Technology**

Jason Fowler, VP, Head of HR Europe, Fujitsu