

# Toronto CHRO Executive Summit

Hilton Toronto Downtown

**Evanta**  
a Gartner Company

December 9, 2019

**6:00pm - 8:30pm**      **Building the Brand From the Inside Out**

Michelle DiTondo, Former CHRO, MGM Resorts  
Lilian Tomovich, Chief Experience Officer & CMO, MGM  
Resorts

December 10, 2019

**7:00am - 7:45am**      **Registration & Breakfast**

**7:45am - 8:00am**      **Opening Comments**

**8:00am - 8:30am**      **Executive Presence for Lasting Leadership**

Chris Ulrich, Body Language Expert & Political Consultant,

**8:30am - 9:00am**      **Networking Break**

**9:00am - 9:50am**      **Building a More Responsive Organization**

Sarah Garber, Vice President, Associate Experience, Hudson's  
Bay Company  
Janis Leigh, Chief Human Resources Officer, Hudson's Bay  
Company

**9:00am - 9:50am**      **Engagement “Rights” for Achieving Your Outcomes**

Kelly Johnson, Sr. Director Talent Activation and Insights, The  
Marcus Buckingham Company, an ADP Company

**9:00am - 9:50am**      **Maximize Business Value With a Next-Generation Employee  
Experience**

Sonia Boyle, VP, Human Resources, TD Bank Group  
Cathie Brow, SVP, Human Resources & Communications,  
Revera  
Tracey Racette Fritcher, Global Director, HR Transformation  
Practice, ServiceNow

**9:00am - 9:50am**      **Creating Psychological Safety in the C-suite**

Steve Dryburgh, Head of HR, Canada, Johnson & Johnson  
Canada  
Barb Gray, SVP, People and Safety, Alectra  
Susan Eick, CEO, Refinery

**9:50am - 10:20am**      **Networking Break**

**10:20am - 11:10am**      **What Really Works in Fostering Inclusion**

Gemma Piemontese, Chief People Officer, Toronto Transit  
Commission  
Mary Sullivan, Senior Managing Director & Chief Talent Officer,  
Canada Pension Plan Investment Board  
Rashid Wasti, EVP & Chief Talent Officer, Weston Group of  
Companies  
Nikki Zinman, SVP, Human Resources, Pearson

**10:20am - 11:10am**      **Tales of Transformation — Fueling Culture and Connection for  
the Modern Workplace**

Tamara Kinsman-Berry, VP, Employee Technology Experience,  
Sun Life Financial  
Dan Nieves, Senior Client Success Manager, Workplace by  
Facebook

**10:20am - 11:10am**      **Building a Resilient Workplace**

Nadim Kara, Chief Human Resources Officer, Teranet  
Arielle Meloul-Wechsler, SVP, People, Culture and  
Communications, Air Canada  
Shalini Duggal, Chief People & Culture Officer, Achievers

**10:20am - 11:10am**      **It's Time to Talk About Mental Health in the Workplace**

Mike Adams, Chief People and Diversity Officer, Molson Coors  
Canada  
Jane Lewis, VP, Human Resources, Procter & Gamble  
Robin Cooper, Vice President, Strategic Relationships, Teladoc  
Health

**10:20am - 11:10am Office Hours With Chris Ulrich**

Chris Ulrich, Body Language Expert & Political Consultant,

**11:10am - 11:40am Networking Break**

**11:40am - 12:20pm Lunch & Comments**

**12:20pm - 12:50pm Four Critical Talent Experiences HR Must Get Right**

Mahe Bayireddi, CEO, Phenom People

**12:50pm - 1:20pm Networking Break**

**1:20pm - 2:10pm Using Innovation to Disrupt an Industry From Within**

Jose Ribau, EVP, Digital & Innovation, Cadillac Fairview  
Norm Sabapathy, Executive Vice President, People, Cadillac  
Fairview

**1:20pm - 2:10pm The Future of HR — What Path Are You Taking?**

Soula Courlas, Partner, National Lead - People & Change  
Advisory Services, KPMG Canada

**1:20pm - 2:10pm Measuring the Employee Experience**

Michele Hoff, VP, Human Resources, Americas, Epson America,  
Inc.  
Laura Mably, Chief Human Resources Officer, Co-operators  
Insurance and Financial Services  
Ben Granger, Sr. Principal, Global EX Strategy, Qualtrics

**1:20pm - 2:10pm Office Hours With Chris Ulrich**

Chris Ulrich, Body Language Expert & Political Consultant,

**2:10pm - 2:30pm**      **Networking Break**

**2:30pm - 3:20pm**      **How Brookfield Properties Revamped the Candidate Experience**

Margaret Wu, SVP, People & Culture, Brookfield Residential

**2:30pm - 3:20pm**      **Predicting the Future Using Strategic Surveys**

Mark Gonzales, VP, Client Enablement, Perceptyx

**2:30pm - 3:20pm**      **Changing Skillsets, Changing Culture**

Nancy Kennedy, SVP, People & Culture, Ontario Lottery and Gaming Corporation  
Mark Wilson, EVP & Chief Human Resources Officer, Loblaw Companies  
Kalan Comba, Senior Manager, Public Services Canada, Workday

**3:20pm - 3:40pm**      **Networking Break**

**3:40pm - 3:50pm**      **Closing Comments**

**3:50pm - 4:40pm**      **The CHRO and the Board — An Evolving Relationship**

Patricia Croft, Corporate Director, Ontario Teachers' Pension Plan  
Kathleen Taylor, Chair of the Board, Royal Bank of Canada  
Susan Muigai, EVP, People & Corporate Affairs, Walmart Canada

**4:40pm - 5:20pm**      **Closing Reception & Prize Drawing**